# MODELING PERFORMANCE IN C4ISR SUSTAINED OPERATIONS: A MULTI-LEVEL APPROACH



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#### **Credits**



- Dr. James C. Miller: Air Force Research Laboratory Warfighter Fatigue Countermeasures R&D Program
- Dr. Linda Elliott: Veridian Engineering
- Dr. Michael Coovert: University of South Florida
- 21<sup>ST</sup> Century Systems, Inc., providing the Agent Enabled Decision Group Environment (AEDGE) software



#### Issues



- Modeling
  - Agent-based Software Architecture
- Assessment
  - Scenario Design
  - Construct Validity / Measures
  - Multi-level Modeling of Interrelationships
- Application
  - Criterion Performance (Training)
  - Fatigue Models



#### **Software Architecture**



- AEDGE- Agent-Enabled Decision Group Environment
  - Federation of IA agents
    - Heterogenous / Distributed / Autonomous / Concurrent
  - Component-based Architecture
  - Hierarchical Collective Agents Network (HCAN)
  - 4 Modules
    - \* Data Management
- \* Control and Adaptation

\* Reasoning

\* User Interface/Visualization



### **Data Fusion and Decision Support**



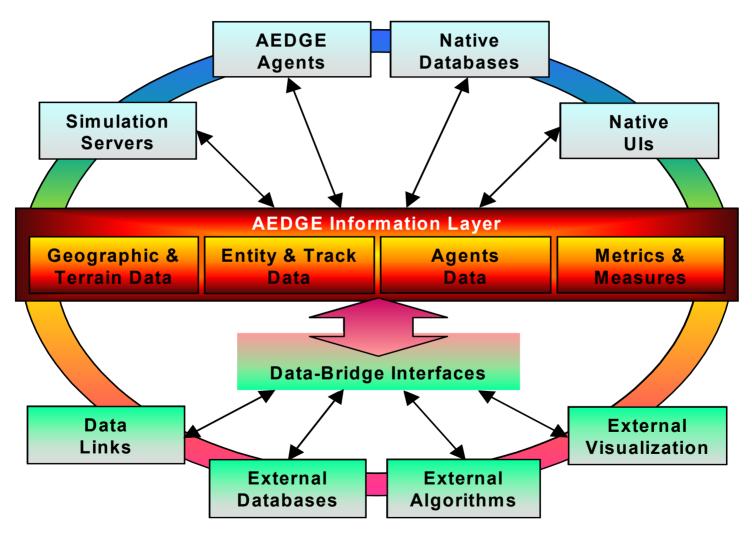
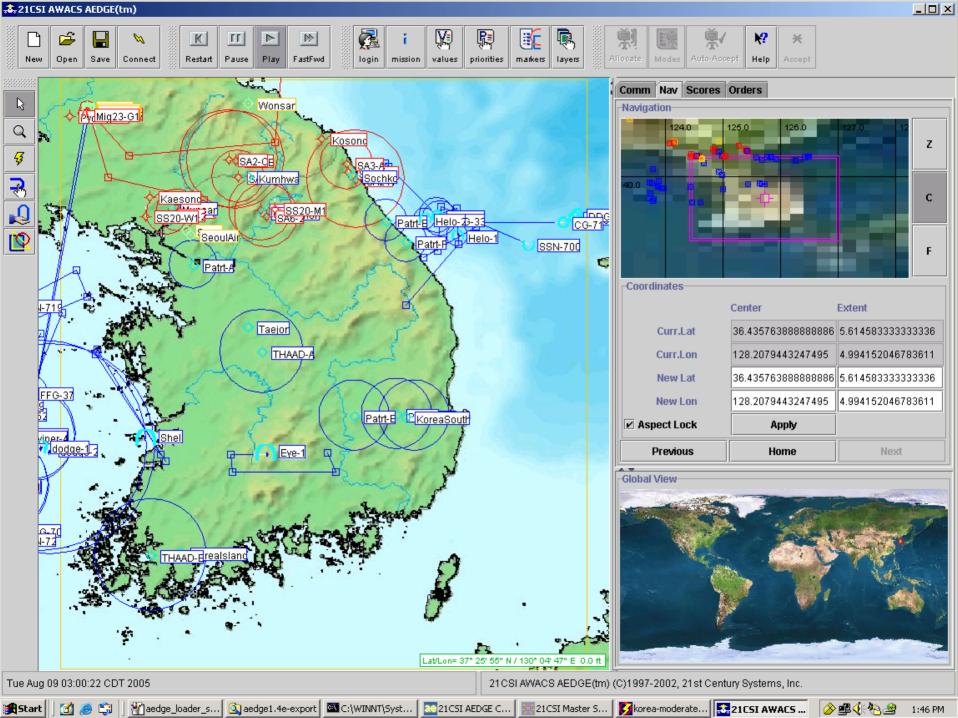


Figure 1. 21CSI's AEDGE<sup>TM</sup> Product





### **Scenario Design**



- Operational Relevance
  - C4ISR assets / roles
- Construct Validity:

#### **Need to ELICIT**

- Individual Decision-making
  - Type / Timing of Decision Errors
- Team Planning
- Team Communication
- Team Coordination
- Team Adaptive Decision-making







### **MOTIVATION**

Measured by:

**Team Efficacy survey** 

**Communication data** 

- -Encouragements to each other
- -Conscientiousness (Neo PI)





### **FATIGUE**



Measured by:

Stanford Sleepiness Scale

**Profile of Mood States** 

**Time** 





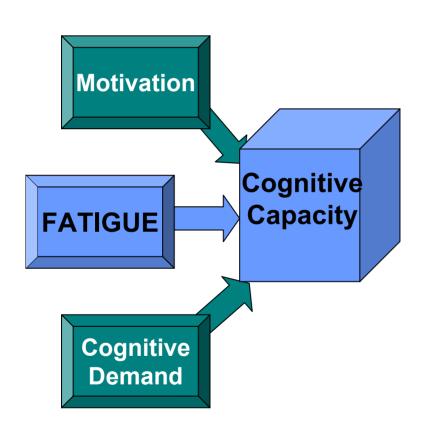
#### **COGNITIVE DEMAND**

Determined by complexity of scenario









#### **COGNITIVE CAPACITY**

In part measured by experience:

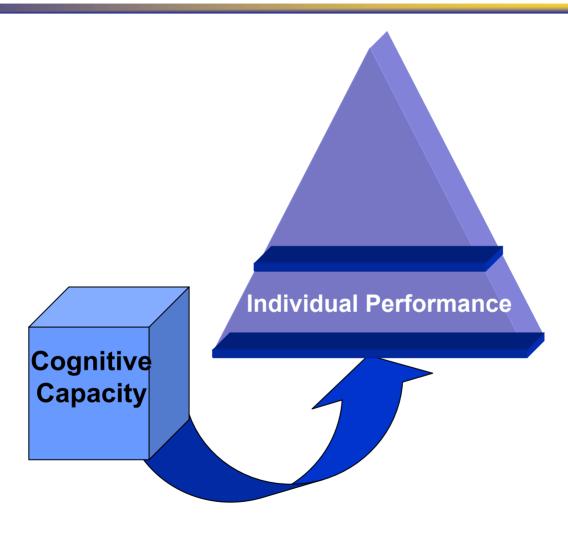
**ABC Course** 

1 week AEDGE training

Biographical data











# Individual Performance and Decision-Making

### Measured by:

Fuel management

Asset ownership

Latency

ANAM battery: reaction time, short term memory, multitasking







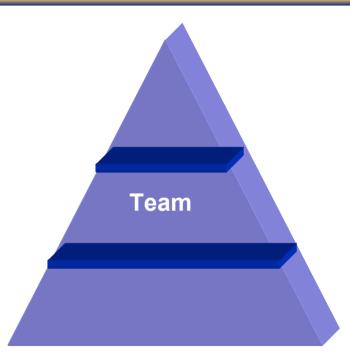
### **Team**

### Measured by:

Communications

- -Strategy
- -Sequencing of assets and targets

Handovers







### <u>Mission</u>

#### Measured by outcomes:

Assets lost

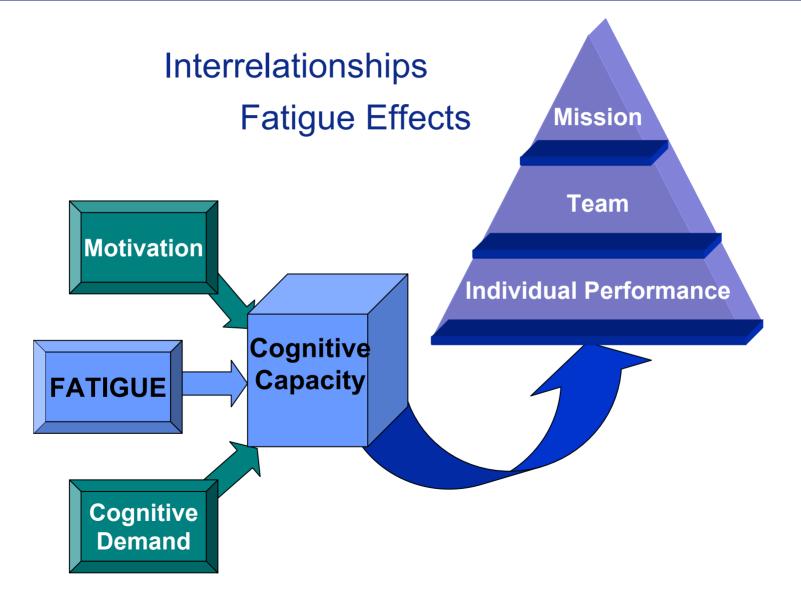
**Enemies destroyed** 

Objectives fulfilled











### **Multi-Level Modeling of Data**



- Multiple Measures at different levels & across time
  - Individual Differences
  - Individual performance
  - Team performance
  - Team Outcomes
- MLWin
  - http://multilevel.ioe.ac.uk/features/index.html
  - The Third Edition of Multilevel Statistical Models is to be published early in 2003. For details and a preview visit <a href="http://www.ioe.ac.uk/hgpersonal/multmodels-edition3/multilevel statistical models-third edition.htm">http://www.ioe.ac.uk/hgpersonal/multmodels-edition3/multilevel statistical models-third edition.htm</a>
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