

# **An Engineering Model for Enterprise Command and Control**

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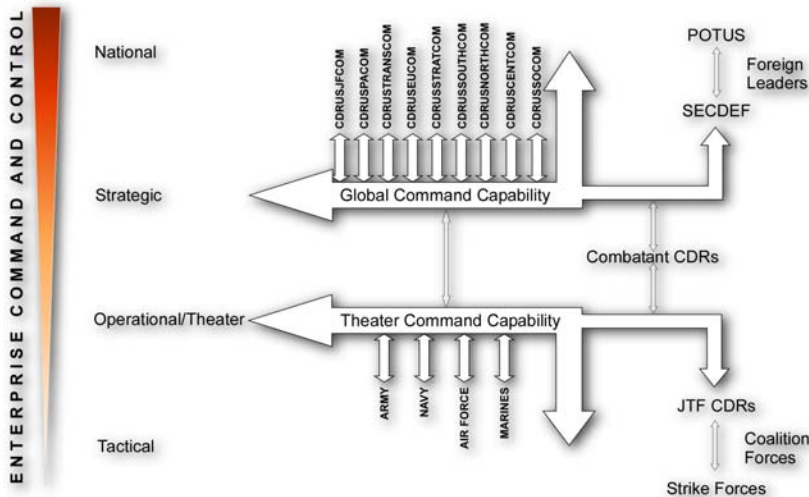
# Outline

1. Definition of Enterprise C2
2. C2 Automation Evolution
3. EC2 Process
4. EC2 Characteristics
5. EC2 Objective: Value Production
6. Value Production Model
7. EC2 Actor Model
8. EC2 Context Model
9. Plans of Record (POR)
10. EC2 Application
11. EC2 Collaboration
12. EC2 “Bridge”
13. Asset Chain Collaboration
14. Supply Chain Collaboration
15. Enterprise Performance Measures

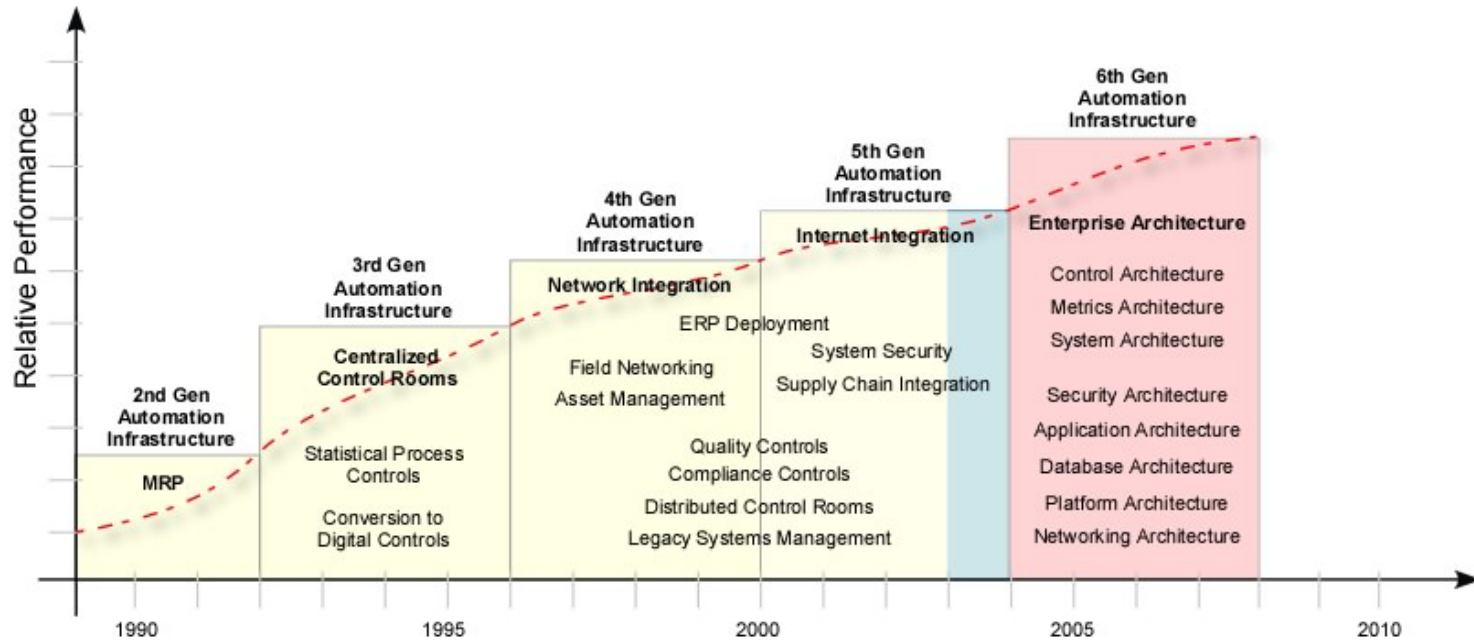
# Enterprise C2



- **Enterprise**, n, an arbitrary unit of organization responsible for executing one or more policy constrained *value propositions* within a given context
- **Enterprise Command and Control (EC2)**, v, the interactive real-time act of measurement, situation assessment, planning, and plan execution required to guide an enterprise in achieving its value propositions all while immersed in an evolving context



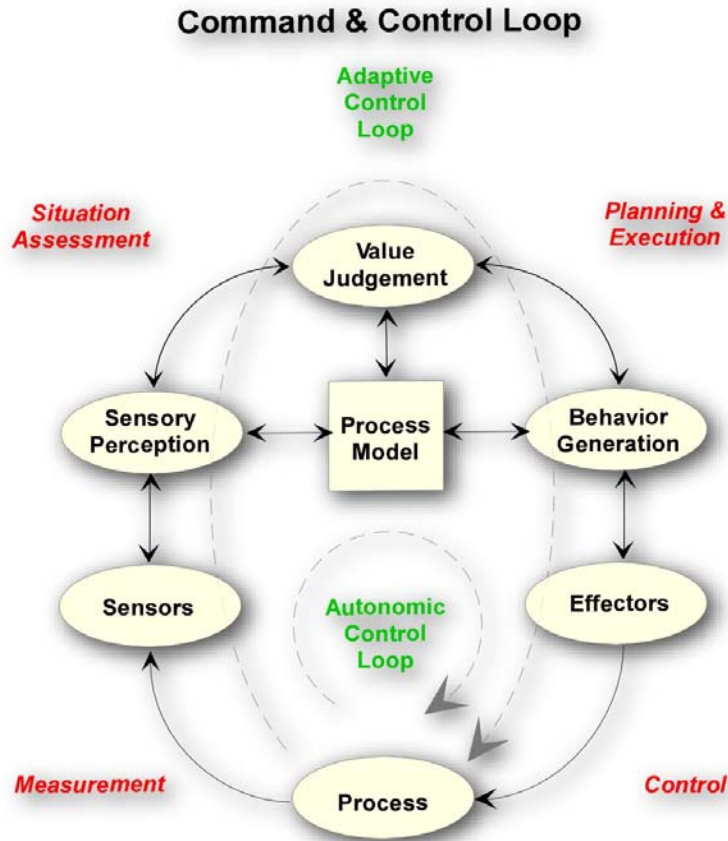
# Evolution of Automation



## EC2 Issues

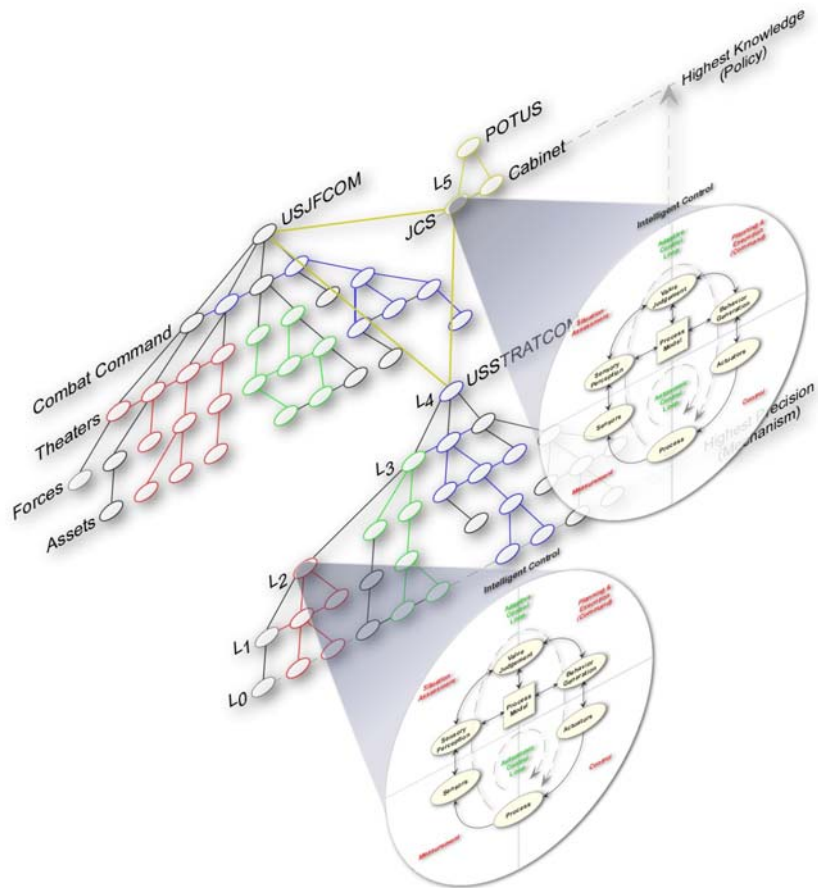
- Are we ready to automate (engineer) the upper levels of large-scale enterprise?
- Can we apply integrated computing, communications and control technologies to traditionally social management practices?
- Are enterprise system models sufficiently robust to represent enterprise behaviors?

# Cyclic Process of EC2



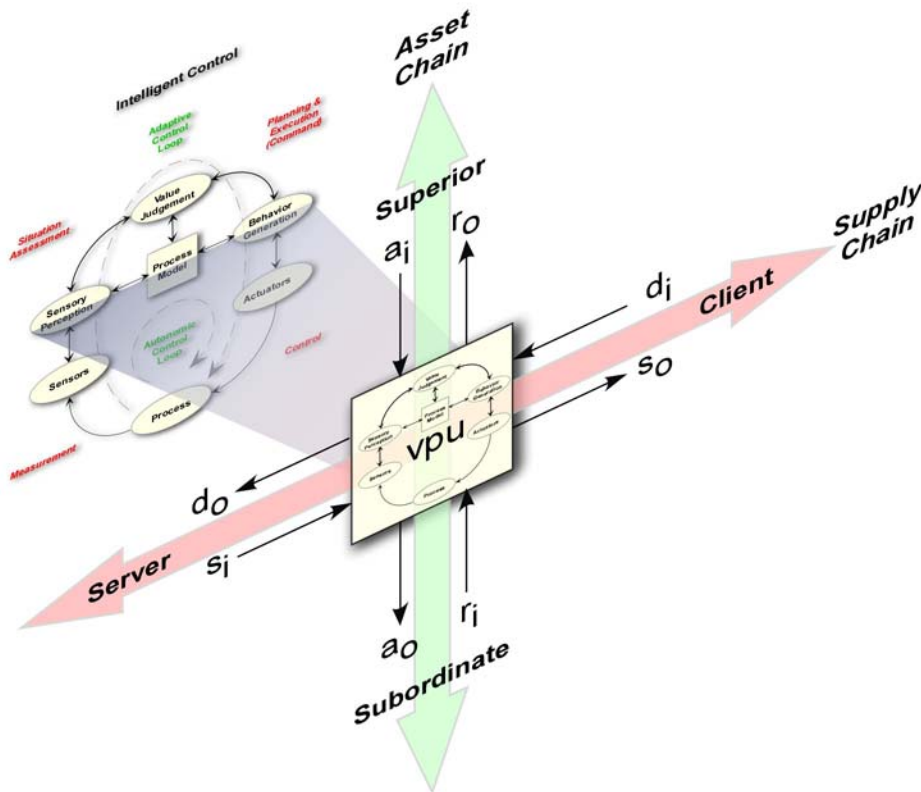
- **Situation Assessment**
  - Measurement
    - Sensor Management
    - Sensory Perception
  - Sensory Perception
    - Context Management
    - Pattern Recognition
- **Planning & Execution**
  - Behavior Generation
    - Policy & Asset Management
    - Plan Development
  - Control
    - Plan Execution
    - Effector Management

# Key EC2 Characteristics



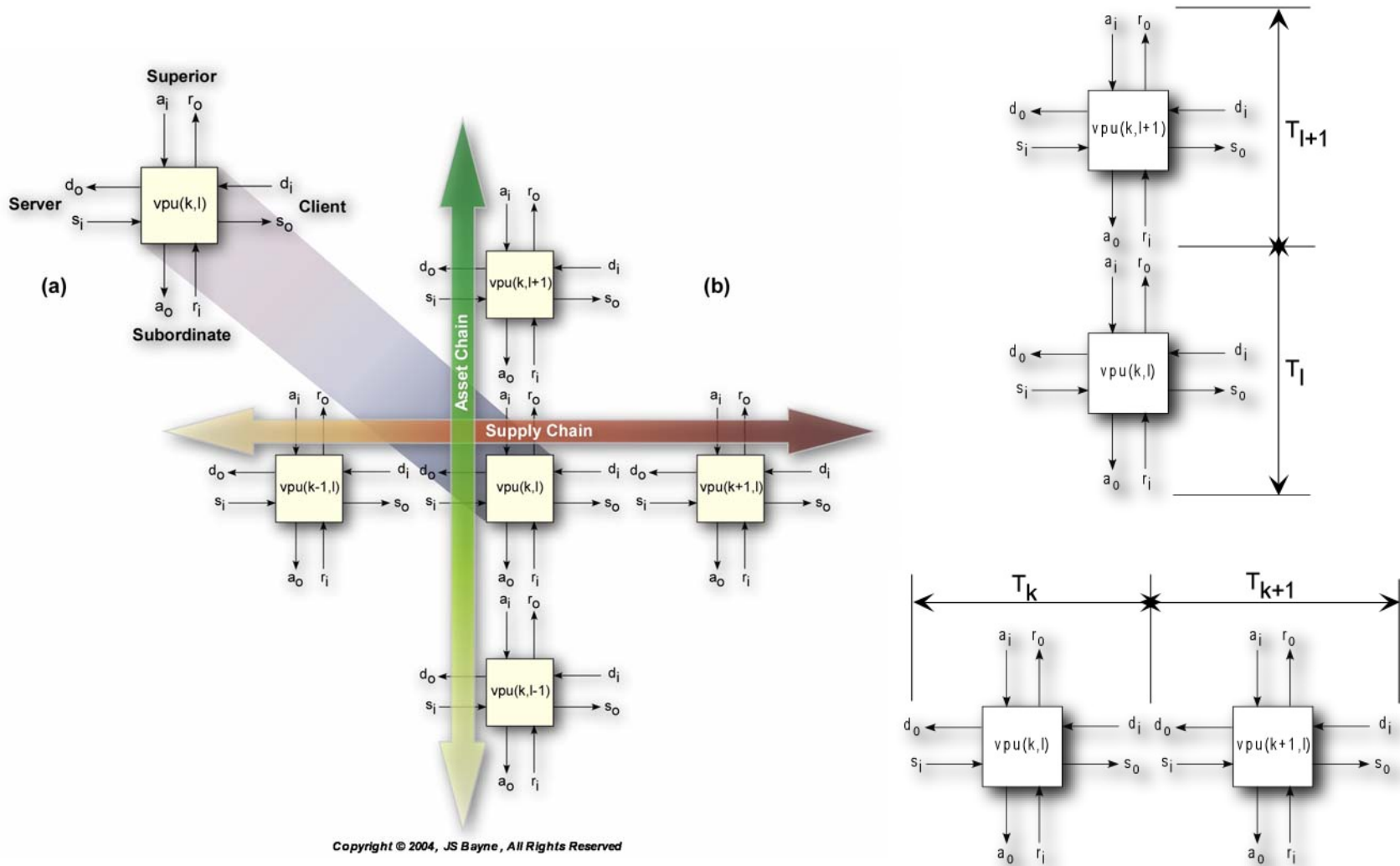
- Strategic, Operational, Tactical
- Distributed (Decentralized)
- Always On Everywhere (24x7)
- Real-time (Timely)
- Mesosynchronous
- Federated (Allied Agents)
- Collaborative (P2P)
- Accountable (Causal)
- Dynamically Stable (Regulated)
- Evolutionary
- Scalable
- Available
- Secure

# Key Objective – Value Production



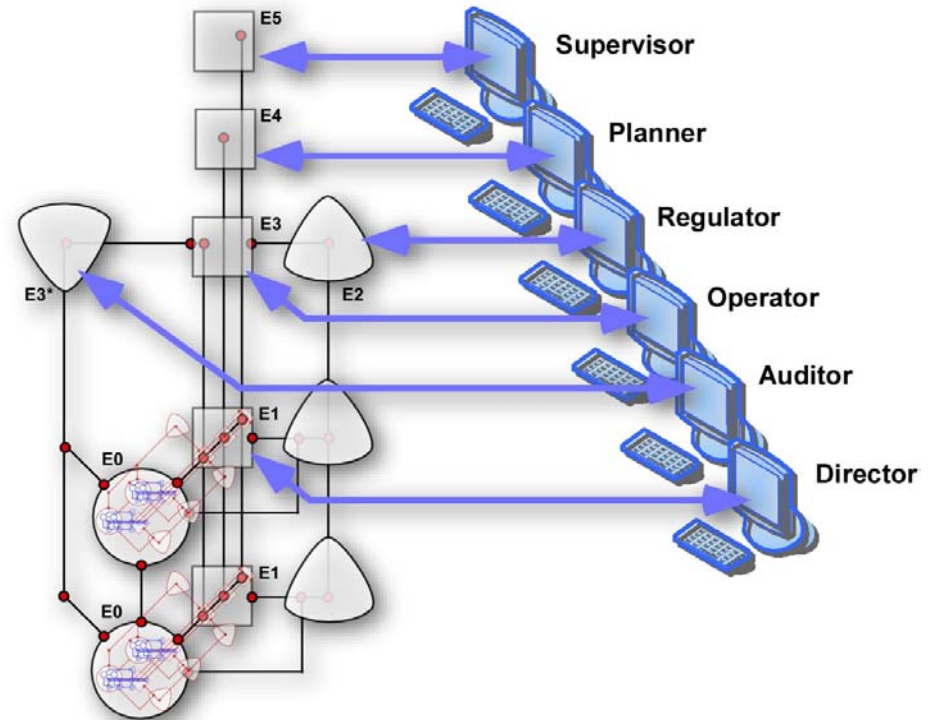
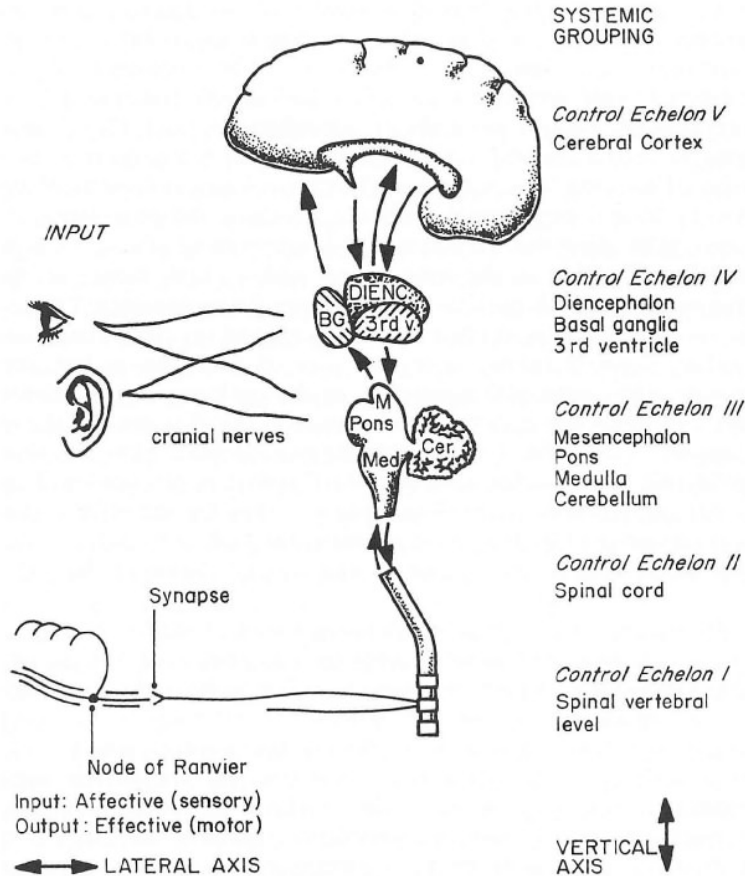
- Supply Value Chain
  - Clients
    - Demand In ( $d_j$ )
    - Supply Out ( $s_o$ )
  - Servers
    - Demand Out ( $d_o$ )
    - Supply In ( $s_j$ )
- Asset Value Chain
  - Superiors
    - Assets In ( $a_i$ )
    - Returns Out ( $r_o$ )
  - Subordinates
    - Assets Out ( $a_o$ )
    - Returns In ( $r_i$ )

# Value Production Model



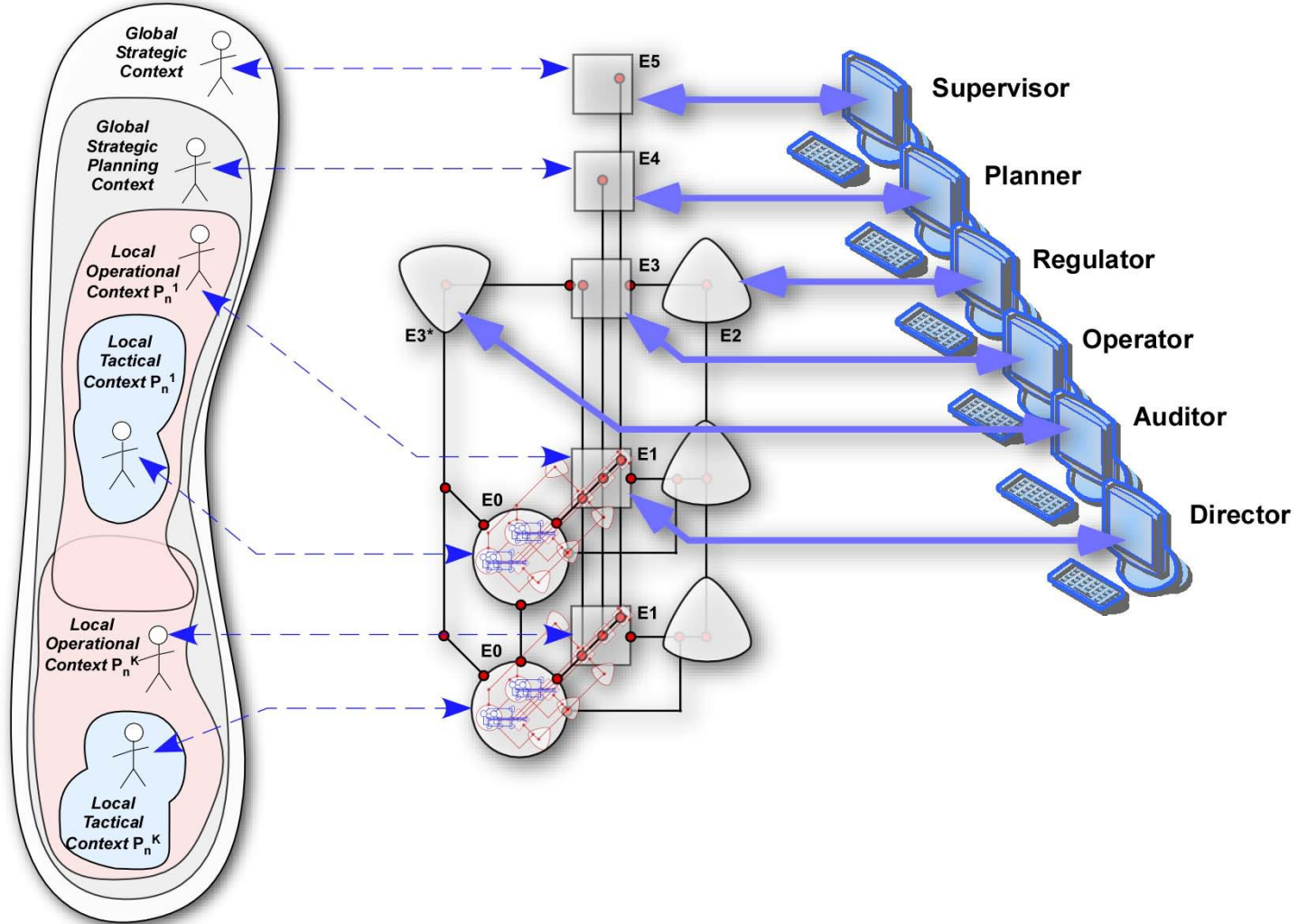


# EC2 Actor Model

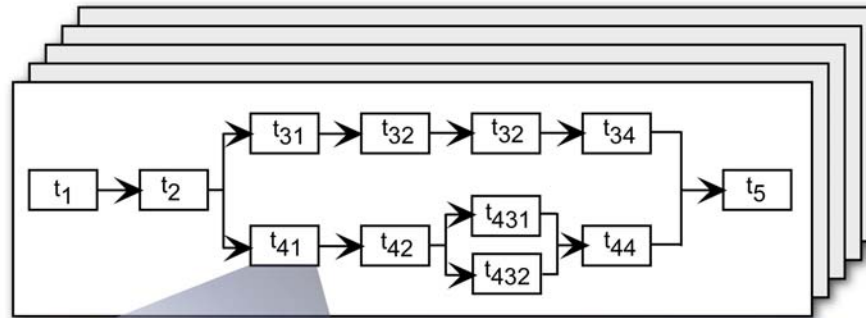


# EC2 Context Model

## EC2 Environment Actors



# EC2 Plans of Record (POR)



```

task {
  task_id;
  task_time;
  task_resources;
  task_policies;
  task_risk {
    task_risk_time;
    task_risk_resources;
  }
  task_predecessors;
  task_successors;
  task_start_time;
  task_completion_time;
  task_penalty_function;
  task_critical_path;
  task_manager;

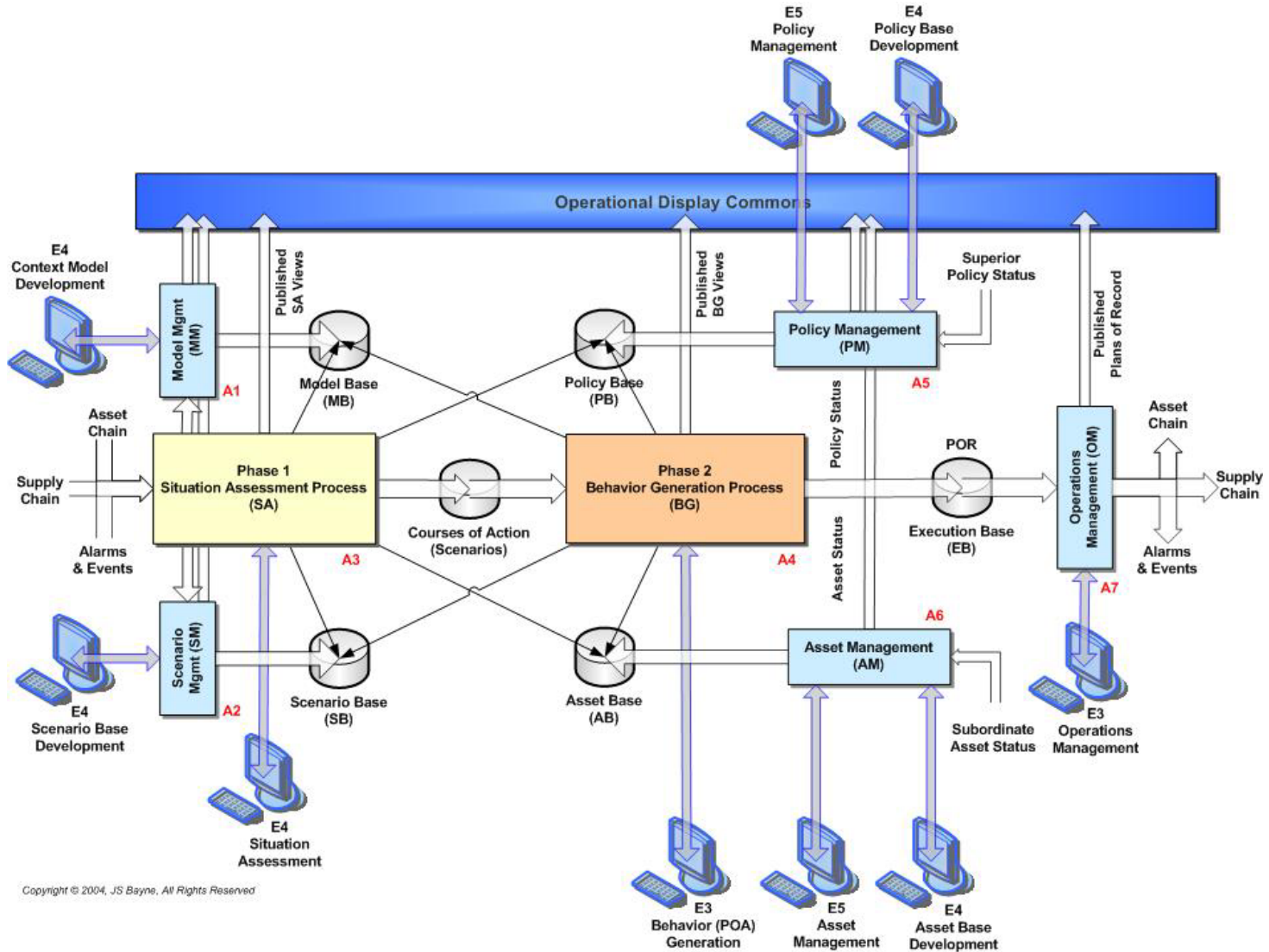
  task_init(); /* task resourcing */
  task_proc(); /* task process (step list) */
  task_error(); /* task error handler */
  task_end(); /* task clean up on end */
  task_status(); /* task current status */
  task_etc(); /* task est time to complete */
}
  
```

```

plan {
  plan_id;
  plan_time;
  plan_resources;
  plan_policies;
  plan_risk {
    plan_risk_time;
    plan_risk_resources;
  }
  plan_predecessors;
  plan_successors;
  plan_start_time;
  plan_completion_time;
  plan_penalty_function;
  plan_critical_path;
  plan_manager;

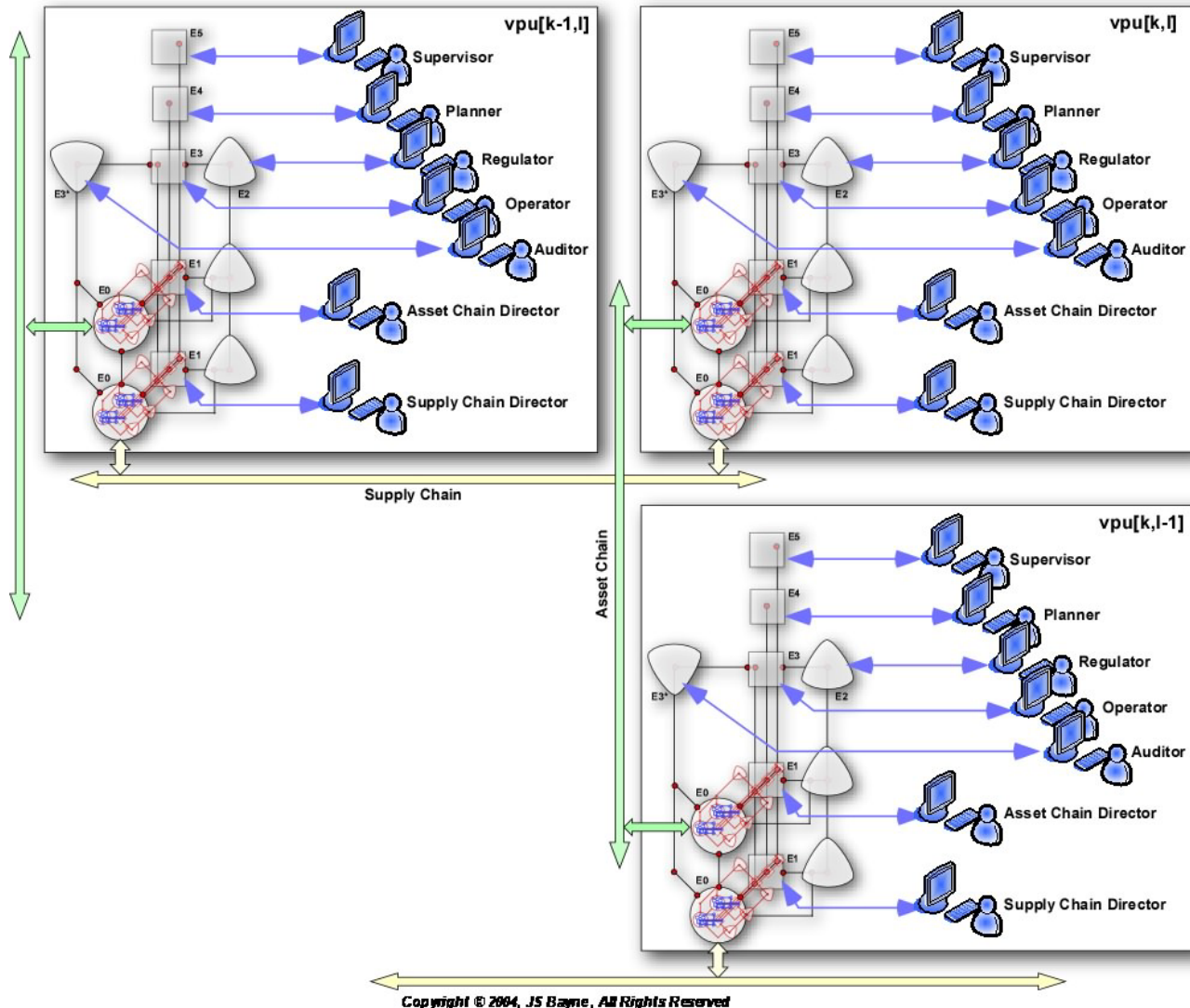
  plan_init(); /* paln resourcing */
  plan_proc(); /* plan process (task list) */
  plan_error(); /* plan error handler */
  plan_end(); /* plan clean up on end */
  plan_status(); /* plan current status */
  plan_etc(); /* plan est time to complete */
}
  
```

# EC2 Application



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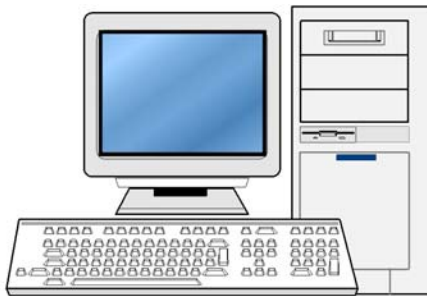
# Collaborative EC2



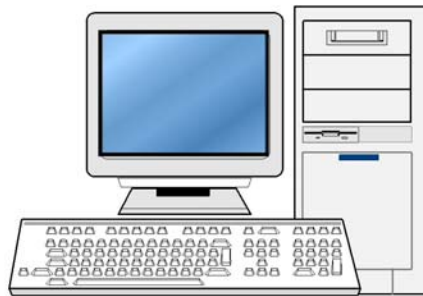
# EC2 "Bridge"



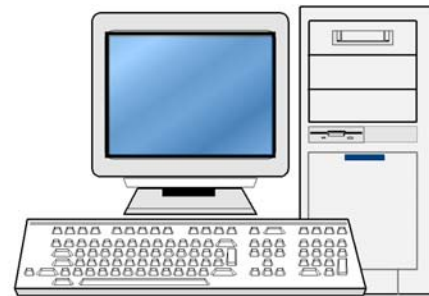
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E5 Supervisory Workstation



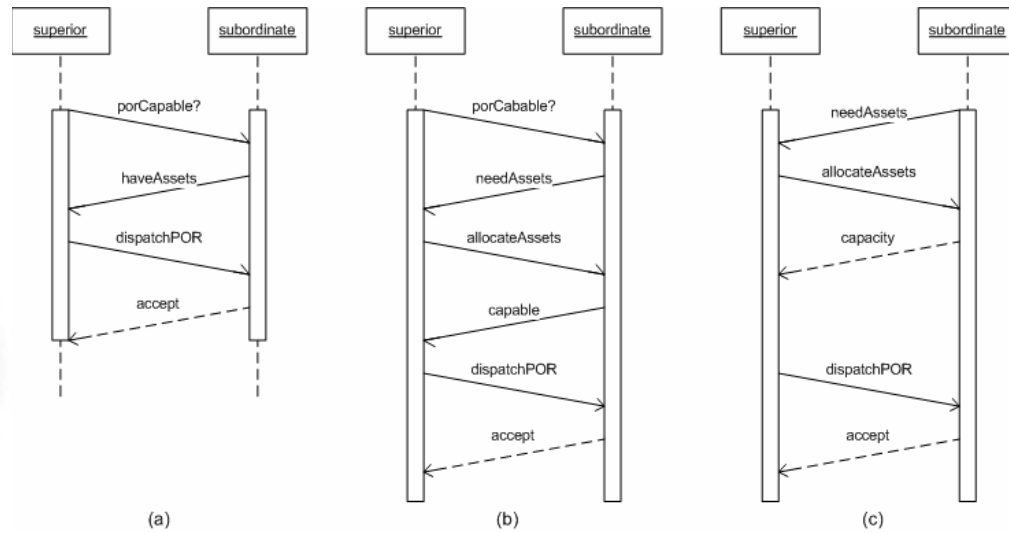
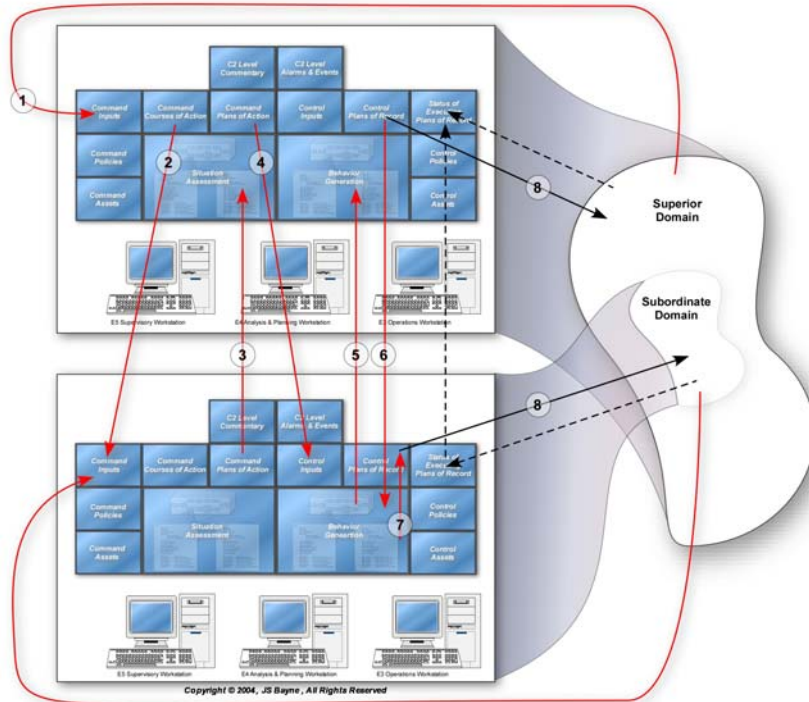
E4 Analysis & Planning Workstation



E3 Operations Workstation

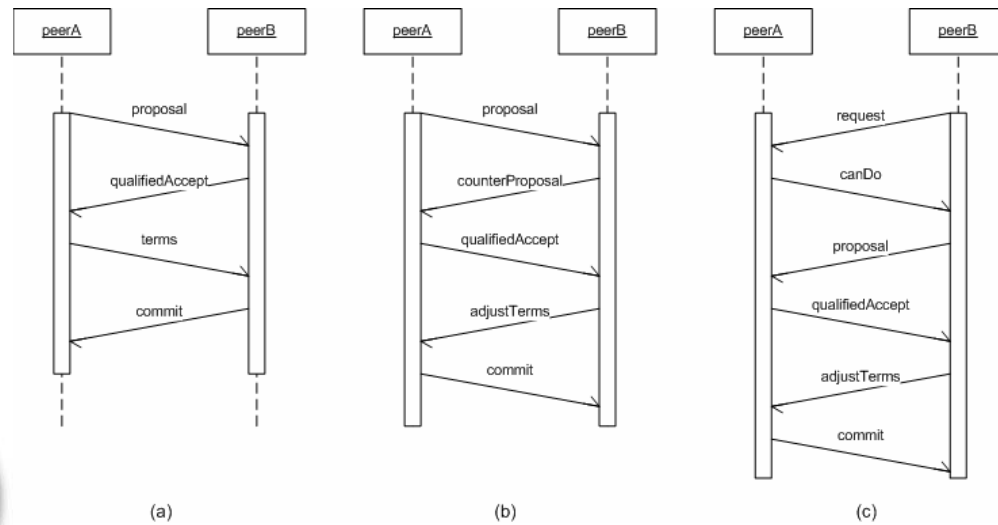
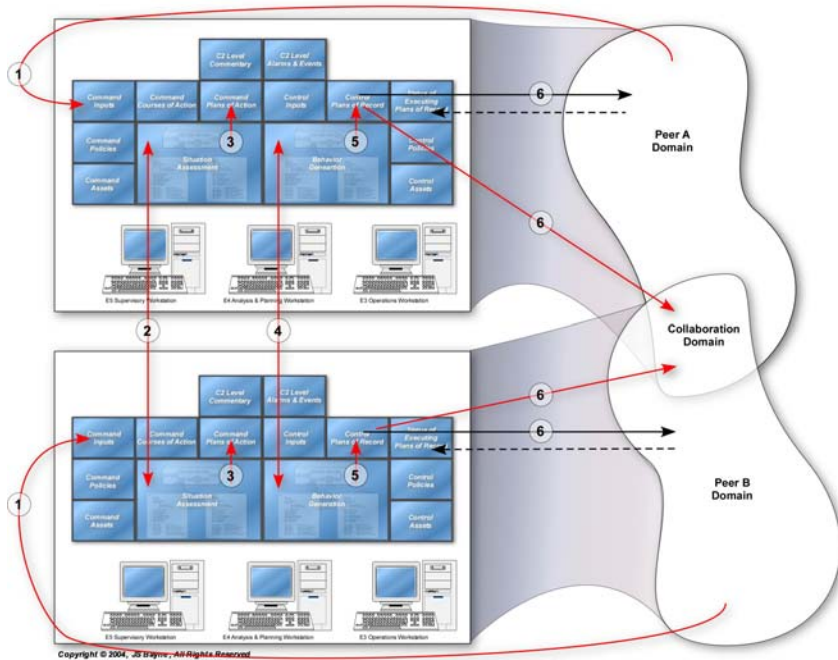
# Asset Chain Collaboration

Superior-Subordinate Command Chain



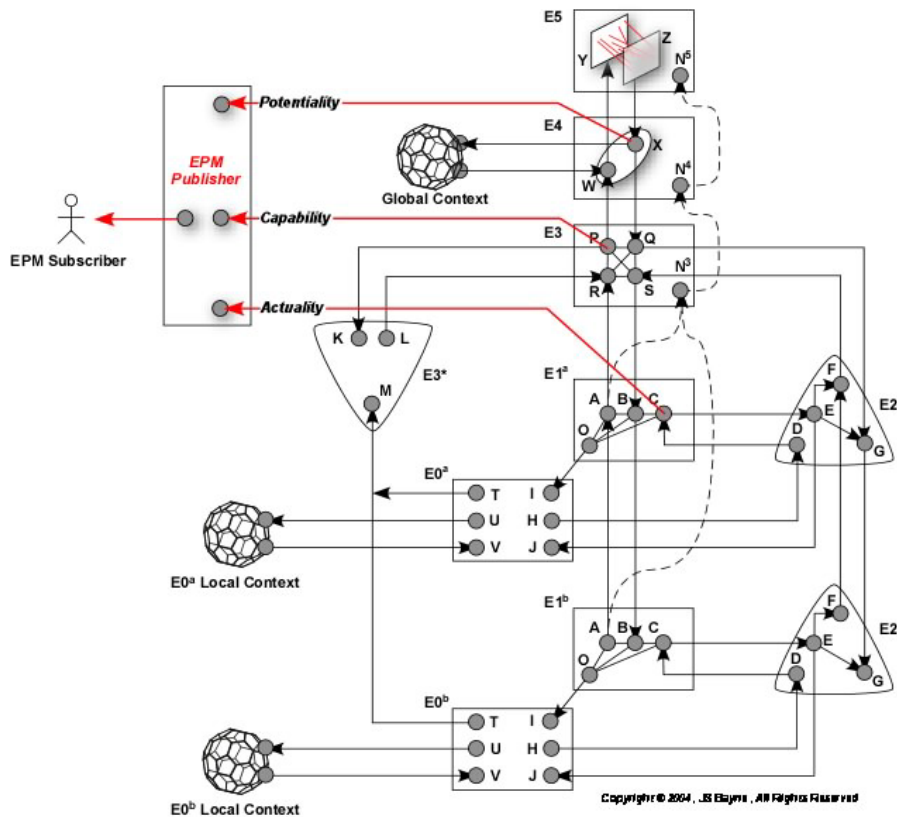
# Supply Chain Collaboration

Peer-Peer Command Chain





# Enterprise Performance



- Potential
  - *What a process is potentially capable of doing*
- Capability
  - *What a process is “resourced” to do*
- Actuality
  - *What a process is actually doing*
- Latency
  - *Ratio of Capability to Potential*
- Productivity
  - *Ratio of Actuality to Capability*
- Performance
  - *Ratio of Actuality to Potential*

# Q&A