

ICCRTS 15
June 22nd 2010
Paper 032

**Improving Capability Effectiveness
in a Complex Environment**

**Bob Barton MD Niteworks
Dick Whittington CTO Salamander**

ICCRTS June 2010

Improving Capability in a complex environment

- ▼ A bit of background to defence projects
 - ▼ Nature of the environment
- ▼ Why is experimentation so important?
 - ▼ Dealing with complexity
- ▼ About Niteworks
 - ▼ A unique mechanism
- ▼ How does experimentation make a difference?
 - ▼ Worked examples
- ▼ Lessons learnt
 - ▼ Some conclusions for the future

The nature of the environment



Problems faced by defence solutions

- ▼ Optimism at the bid stage – *'must win'* contracts
- ▼ Untested or unreasonable requirements
- ▼ Complex components/constituents
- ▼ Resilient and reliable solution - low risk expectancy
- ▼ Use of new technology, technology immaturity
- ▼ Complex integration
- ▼ Emergent properties

Maybe a 'playpen' would help?

And a linear acquisition process that limits the ability to prototype

NiTEWORKS

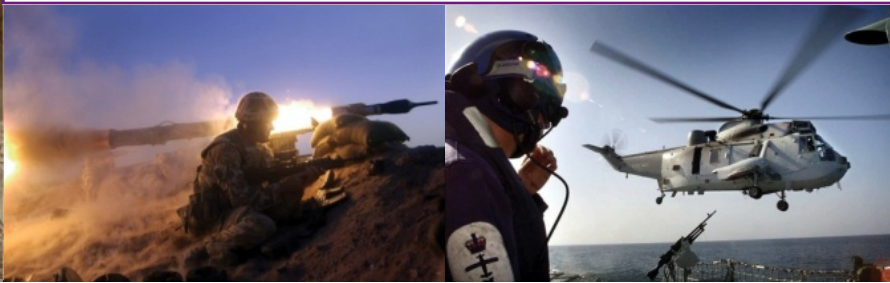
.....better by experimentation

**SERVING DEFENCE AS THE
DEFINITIVE PARTNERSHIP**



“... experimentation is critical to ensure we deliver what the front line needs. Niteworks provides a unique ability to link from ‘current to concept’ and ensure we deliver practical, affordable increments...”

VAdm Paul Lambert, DCDS(Cap)



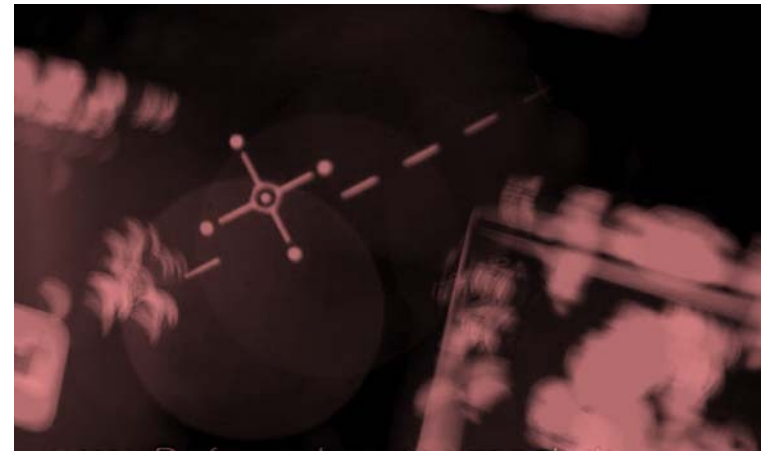
THINK **NiTEWORKS** FIRST

“Niteworks is the only thing
which saves me money”

(Outgoing) DCDS(Cap)
Lt Gen Andrew Figures

An impartial environment where MOD and Industry work together

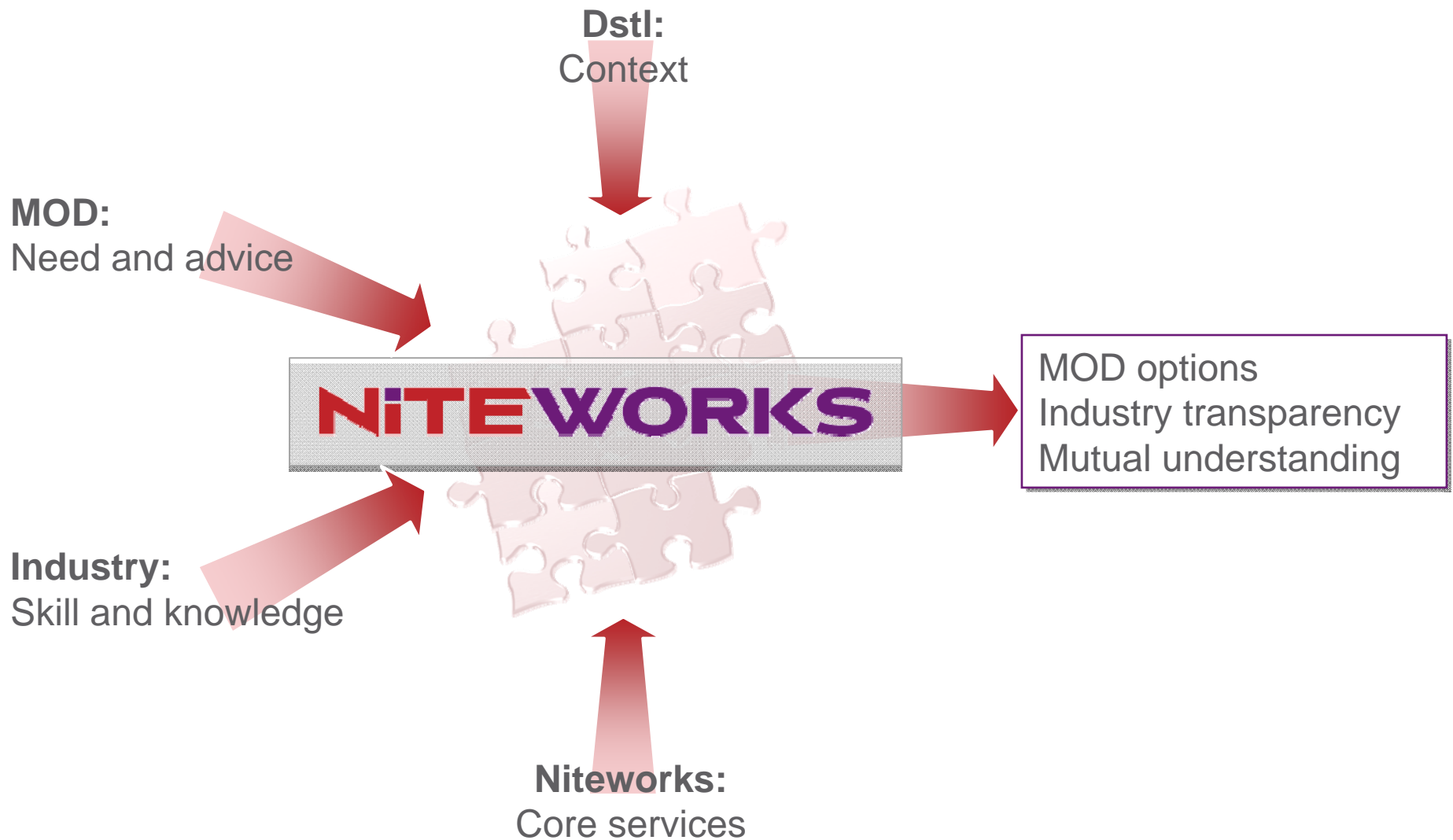
- ▼ A gateway to breadth and depth of expertise that has no individual company bias
- ▼ An extant, flexible and proven contracting mechanism
- ▼ A capability that delivers scalable decision support
- ▼ A team which provides trusted evidence
- ▼ A means of getting answers quickly to meet the needs of operational tempo



Strength of the Partnership



The partnership perspective



Advantages of experimentation?

- ▼ Look into the future before committing
- ▼ Fast forward scenarios
- ▼ Play what-ifs
- ▼ Make trade-offs
- ▼ Optimise solutions – and not just equipment!

- ▼ Improve alignment and thinking between stakeholders
 - ▼ At all levels !!

- ▼ Build Confidence, understanding
- ▼ De-risk
- ▼ Reduce uncertainty, ambiguity

An essential aid to Managing Complexity

Most major projects are non-repetitive

- ▼ Treating them as if they are is the first mistake

Stuff happens

- ▼ Is the environment in which you work prepared for this?

Everyone is a stakeholder

- ▼ You just have differences which must be reconciled, not ignored

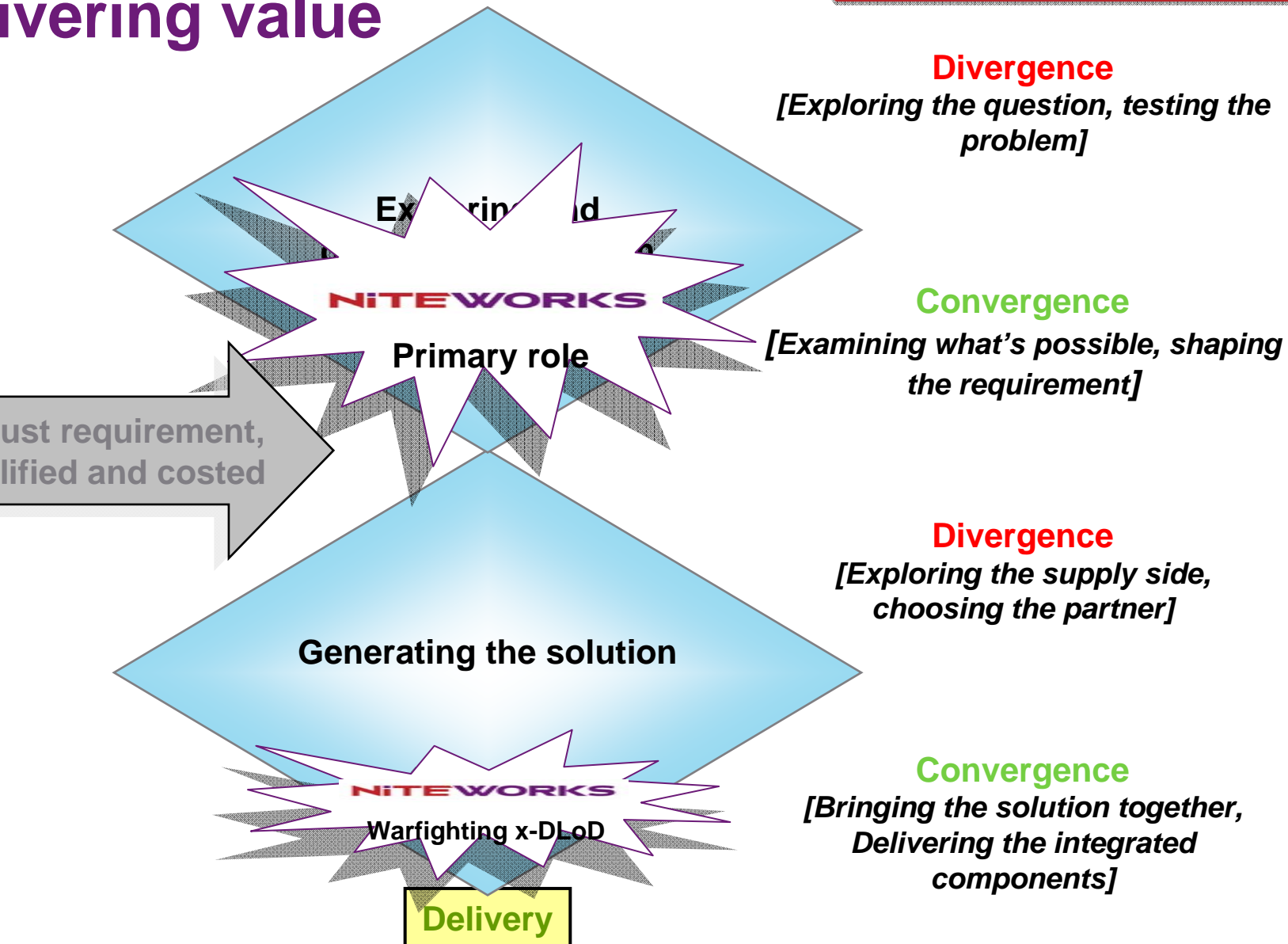
Preparation is everything

- ▼ Experimentation can significantly de-risk

Risks abound

- ▼ They must be worked on as if they are mutually owned

Delivering value





NiTEWORKS

Sample Benefits

Between 2003 &
2007, exploitation of
networks output
delivered an estimated
£40m in financial
value to the MOD with
an estimated £195m
of potential benefits
yet to be realised



Since Jan 2008,
Niteworks Projects
have de-risked a
number of separate
MOD capability
delivery projects of the
following categories:

- 3 x Cat A (>£400M)
- 4 x Cat B (>£100-400M)
- 2 x Cat C (>£20-100m)
- 2 x Cat D (< £20M)

Benefits to Capability Delivery: ISTAR Case Study

Information
Requirements
Management &
Resource Tasking
(IRM&RT)

MOD Sponsor:
E&S - ISEPO

Project provided
evidence to support the
Initial Gate Business
Case (accepted) for the
BINETT IRM&RT
Project

**Project output
improved precision
and accuracy of:**

- User Requirement Document (URD)
- System Requirement Document (SRD)
- CONEMP
- Capability Boundary Definition
- Concept of Analysis

Estimated Benefit:

MOD estimated
that the Niteworks
Project reduced
Concept Phase
project risk
exposure by
**£2.28M & 11
months duration**

Detailed Example – experimental results

Army Equipment Development plan (AEDP)

A practical example undertaken for Decision makers which compares options and guides the user through understanding the outcomes

Utilises *TRAiDE* methodology for decision analysis

All data (e.g. colour scorings of taxonomy elements) shown within the visualisations is, for classification purposes, representative only and does not represent the data gathered all information relating to scenario, assumptions, deductions and key equipment issues has been removed

Open Robust Acquisition inclusive Decision-making Environment

Features of the TRAiDE™ environment

Open approach – enabling utilisation of disparate sources of data

Information flows through a **single information manager**, regardless of source/destination

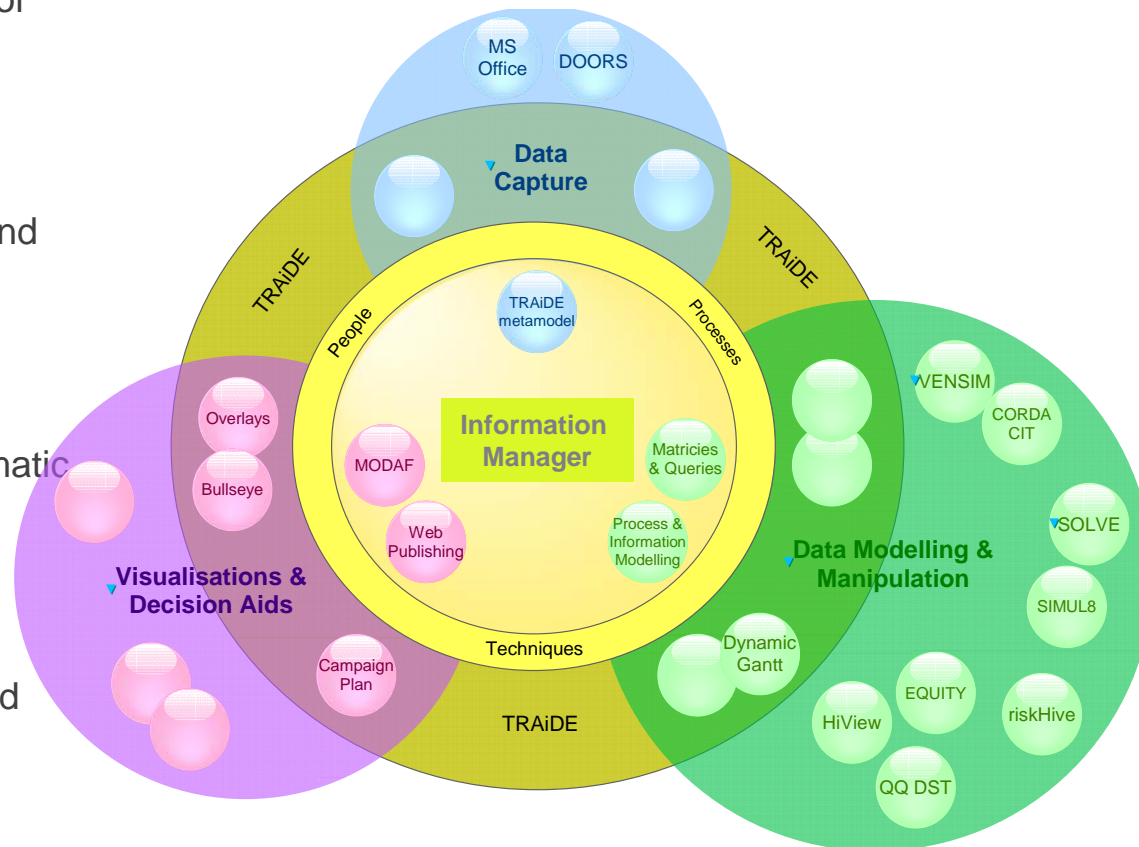
Flexibility - designed to utilise new and relevant mechanisms, tools and their providers

Intuitive visualisations – enabling simpler interpretation of results

Evolutionary – incremental and pragmatic development based on user feedback

Available – enabling aggregation of information at all levels

Relevance and quality – appropriate outputs, matched to customer need and decisions



tion

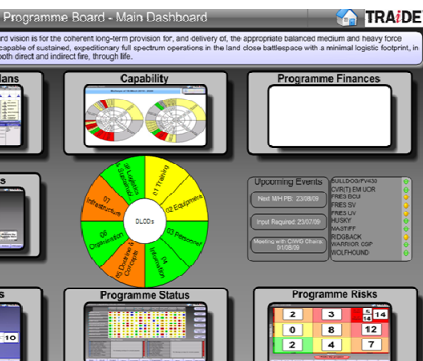
Capability Management (TLCM) requires decisions and trades at each level in the structure and throughout the decision

ty decisions and trades requires well information, analysed in a coherent way so VISUALISED.

ards

used to display real time information, various sources within specific domains for is on business performance measures. information in a timely manner, minimising unnecessary embellishments that create h can lead to inaccurate reporting

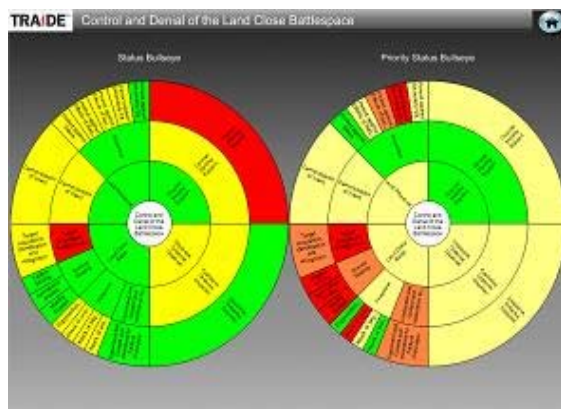
n organise business information to support ability and maintain consistency of reporting accurate interpretation. The following TRAiDE used to investigate the status of key metrics within MoD Programme Boards. Plans, Capability, Finances, and Previous Actions ed and reviewed through this Dashboard. ies were identified between business measures, allowing consistent analysis to be n accessing the impact of any given



Bullseyes

The bullseye provides an 'at a glance view' of the status of a number of related elements within a hierarchy, applying a common structure, context and language to support strategy, planning and decision making within an organisation. Applying a consistent taxonomy and measurement framework provides a 'like to like' comparison of capability delivery options.

The following left hand bullseye provides a view of the status of risks within a given capability area (colour of each segment). The right hand bullseye provides a view of the status of priority against the same area.



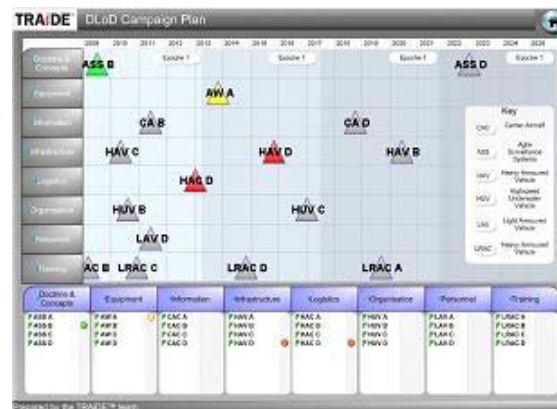
An advantage of TRAiDE is the ability to overlay bullseyes. For example the two bullseyes above can be overlaid to indicate areas of high risk and high priority when carrying out strategic decision making (areas in red).



Campaign Plans

Campaign Planning is the technique that allows activities to be planned and monitored in such a way as to achieve certain outcomes through the delivery of supporting effects. As such it links in directly to the delivery of capability, which also focuses on the achievement of particular effects.

Activities are mapped according to a time line and are organised usually by defence lines of development, as illustrated below.



The Campaign Plan will show interdependences between activities and then activities can be linked into the resource they require. The Campaign Plan itself is dynamic and elements on it can be moved interactively and the result of these movements assessed.

Within the TRAiDE environment you have the ability to drill down into areas of interest and investigate potential solutions and impact of options, allows detailed analysis to be carried out.

From an industrial perspective this visualisation is commonly called a 'Plan on a Page' or 'Road Map'.

: FAS NS 'FULL FAT'

Options

Options/Recommendations

Option Profile:

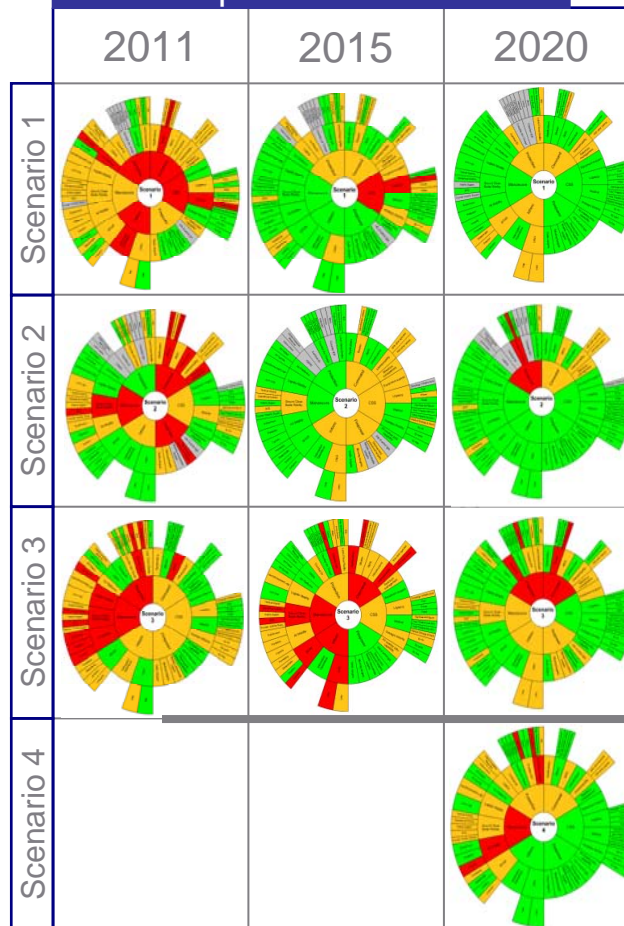
DR' FAS NS: Option 1



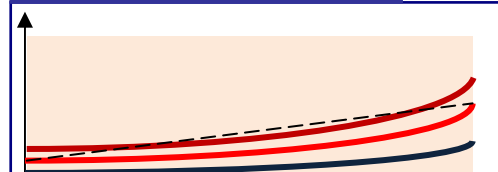
Key Equipment Profile



Land outputs



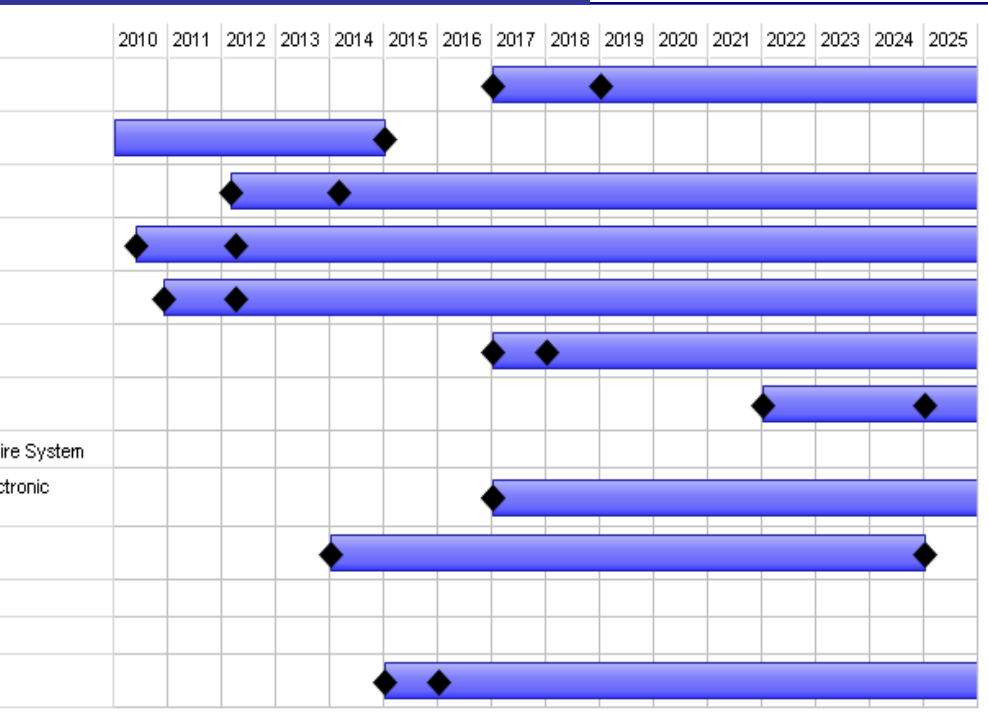
Predicted Defence Cost Profile



RED	An equipment capability issue/risk impacting Defence outputs that <u>must</u> be addressed by ECAB
AMBER	An equipment capability issue/risk impacting Defence outputs that <u>should</u> be addressed by ECAB
GREEN	No equipment capability issue/risk impacting Defence outputs
BLUE	An over-supply or overmatch in equipment capability that <u>should</u> be addressed by ECAB
GREY	Not required in this scenario
WHITE	Classified

Key Equipment Profile

Profile

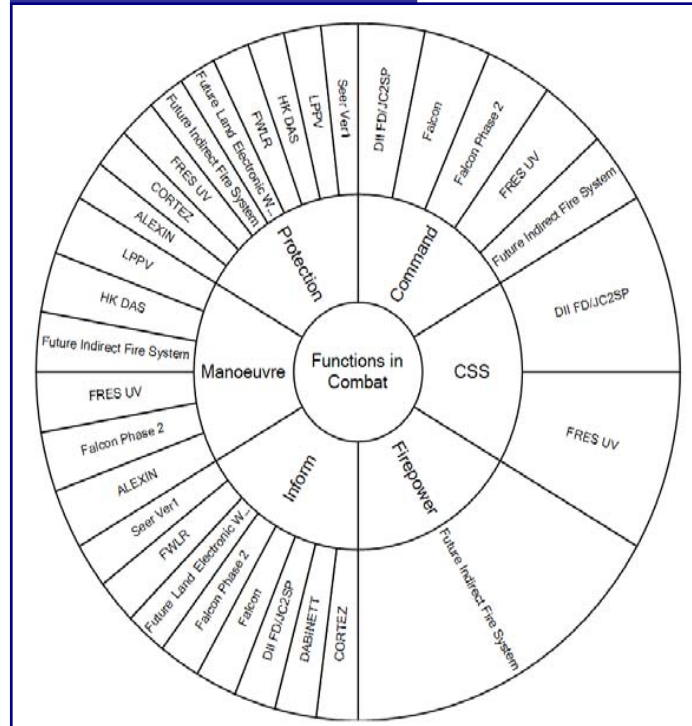


ire System

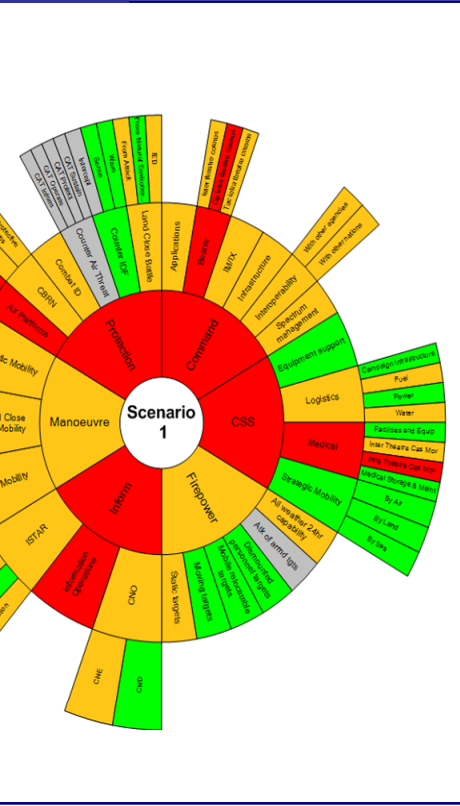
ctronic

nts

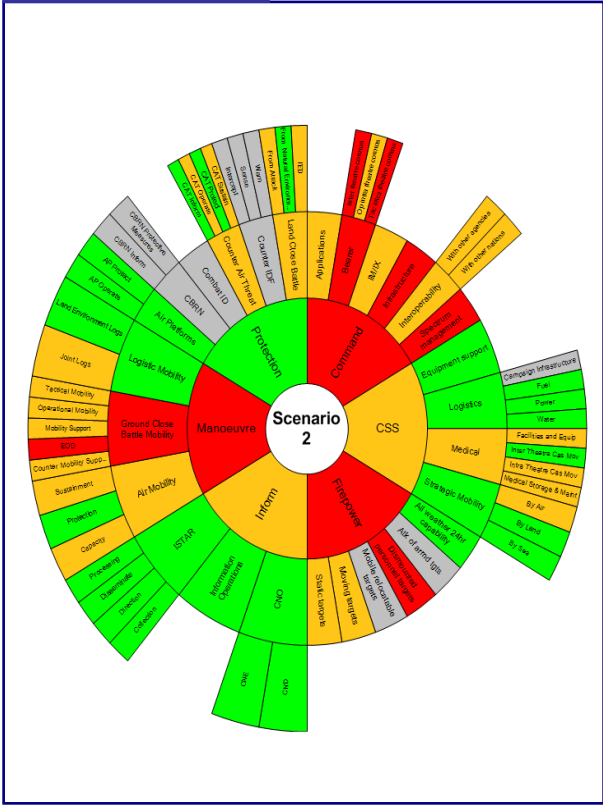
Relation to FiC



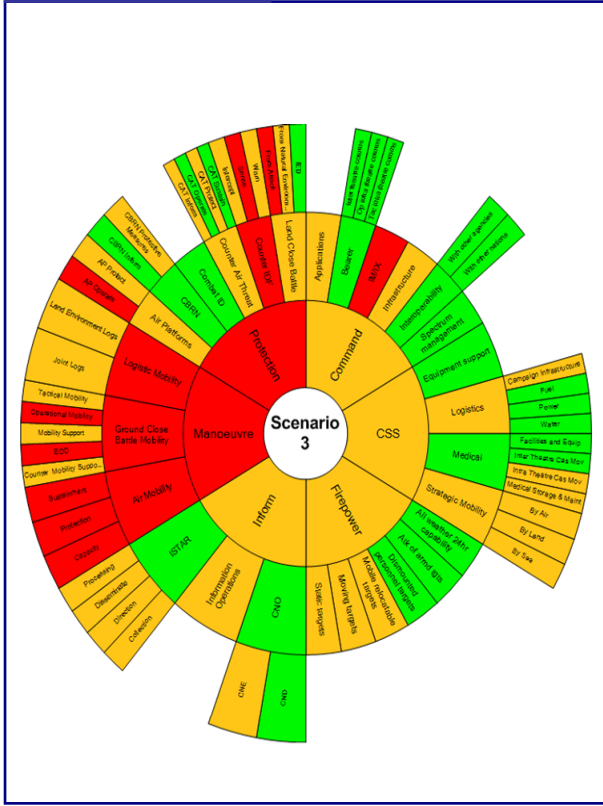
Scenario 1



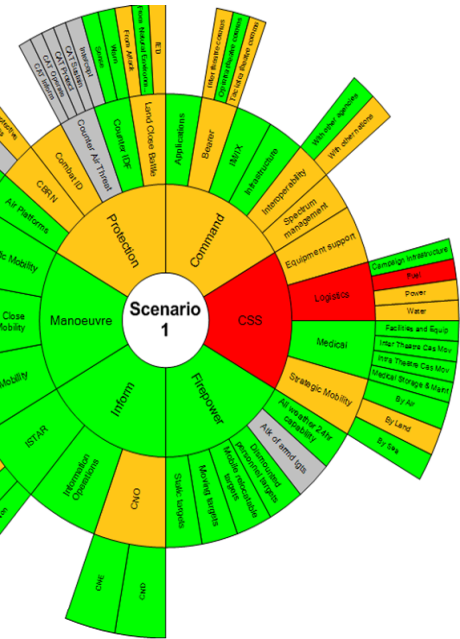
Scenario 2



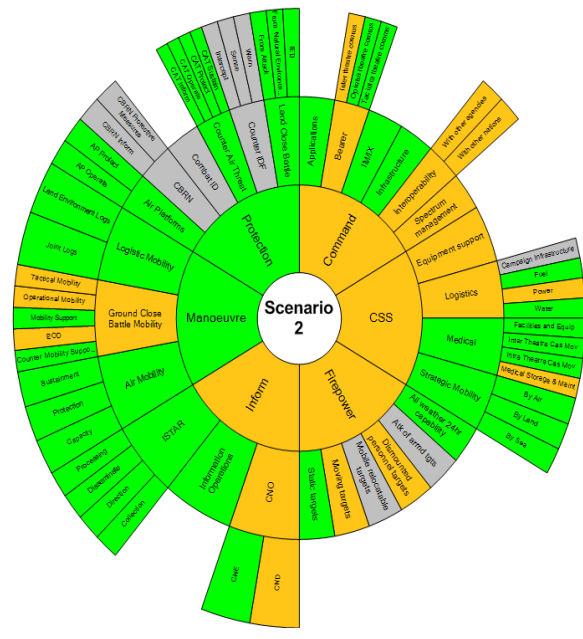
Scenario 3



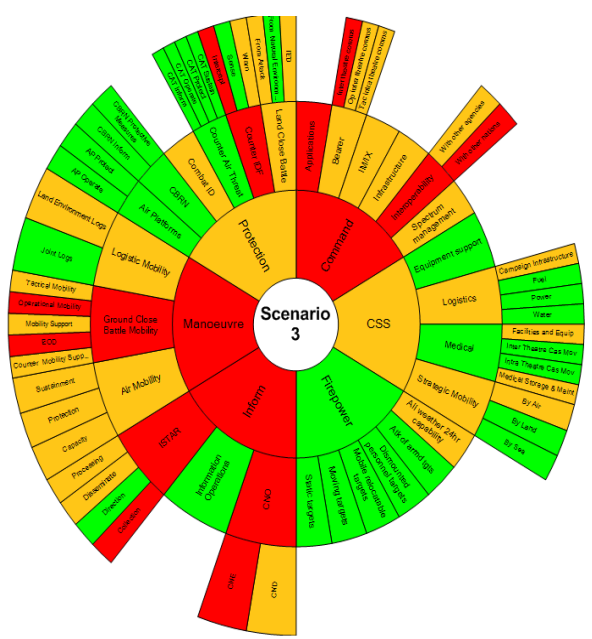
Scenario 1



Scenario 2

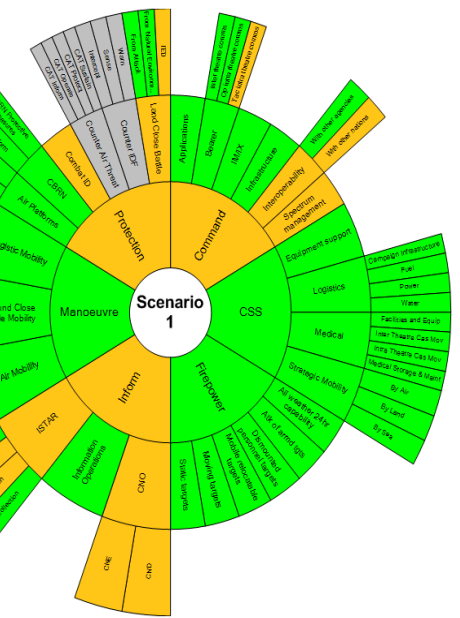


Scenario 3

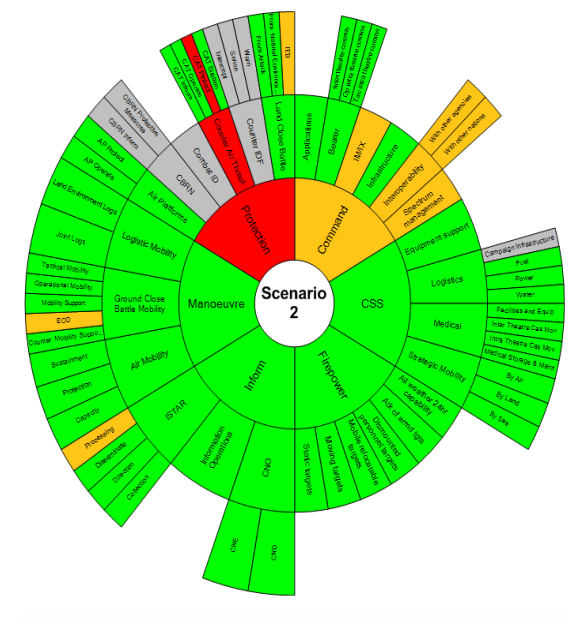


2020

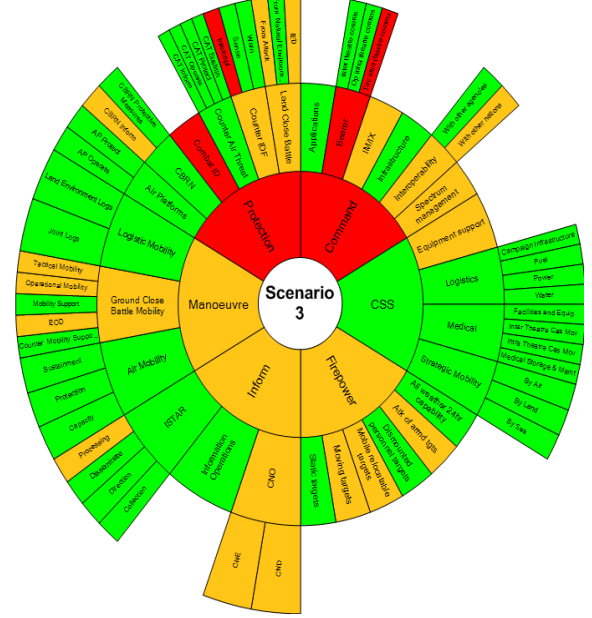
Scenario 1



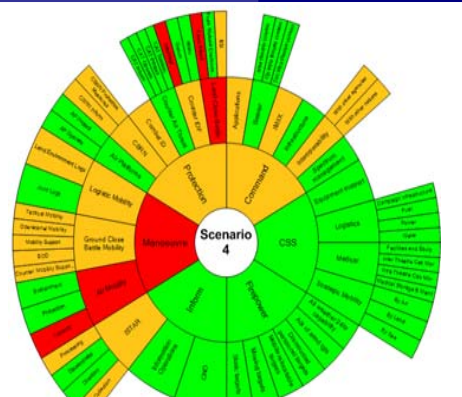
Scenario 2



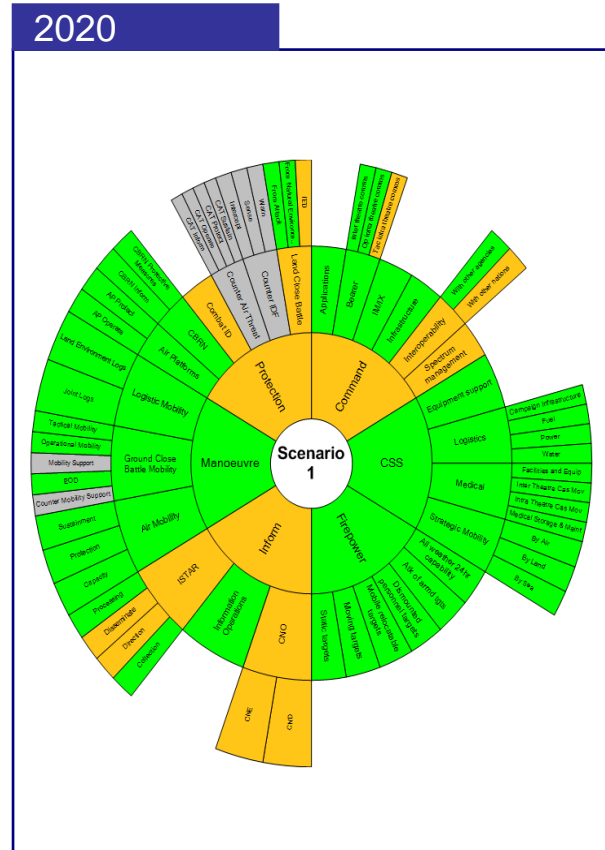
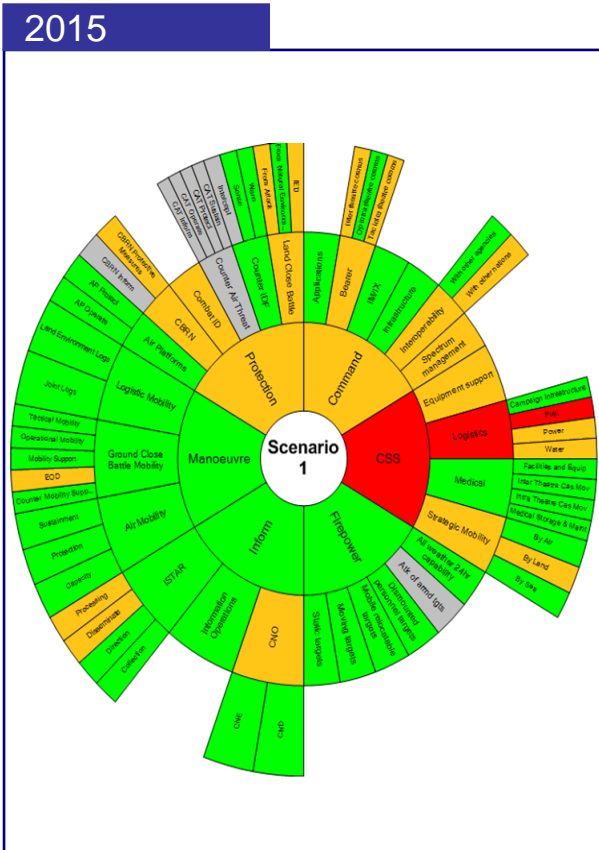
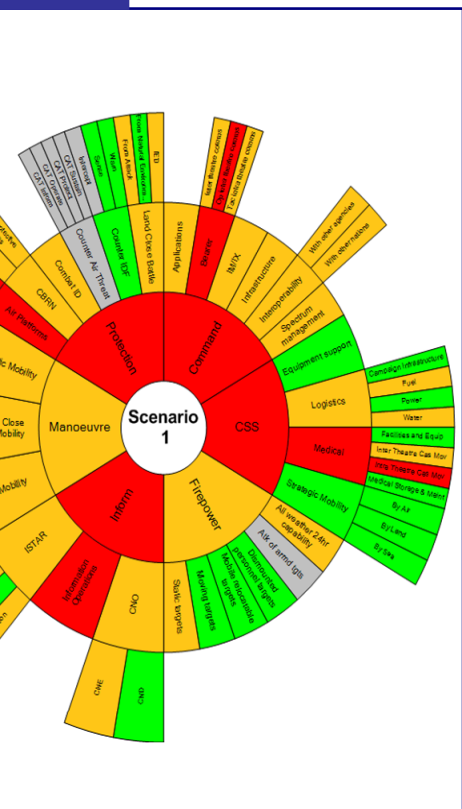
Scenario 3



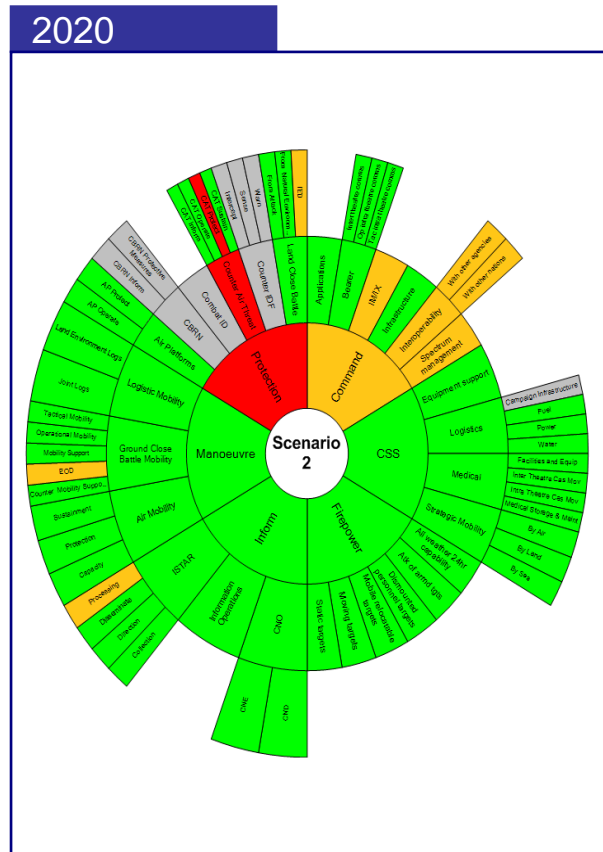
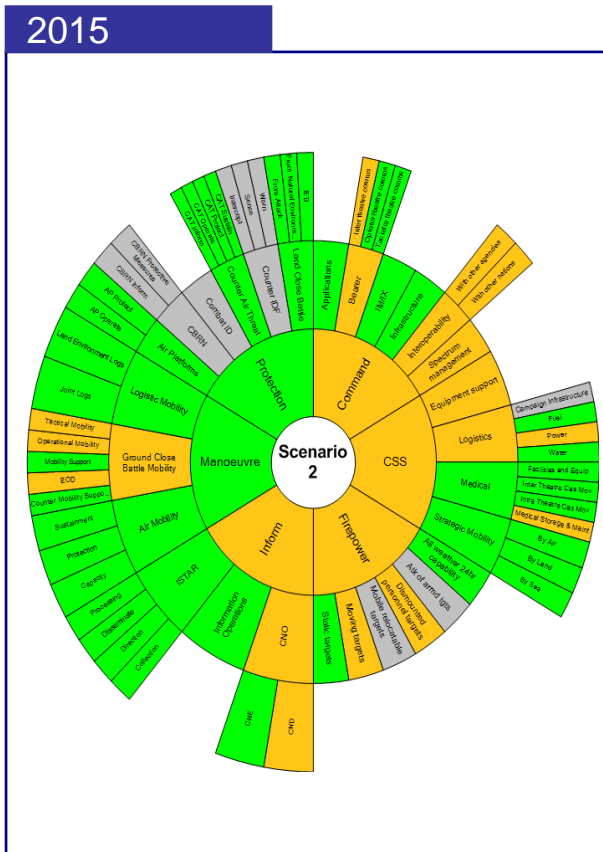
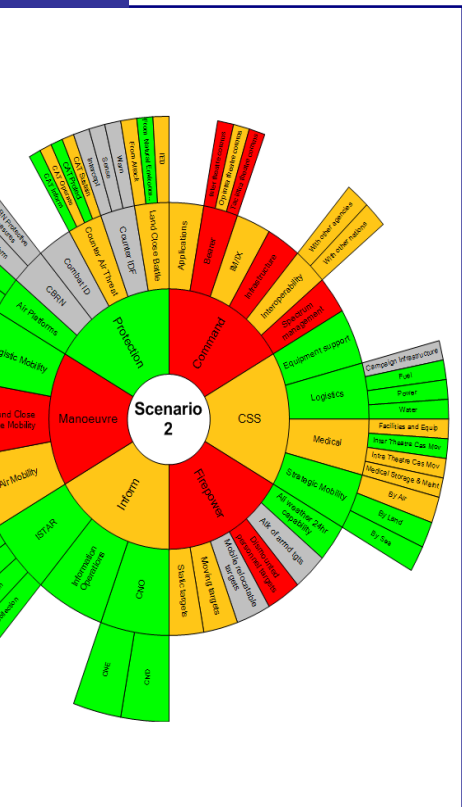
Scenario 4



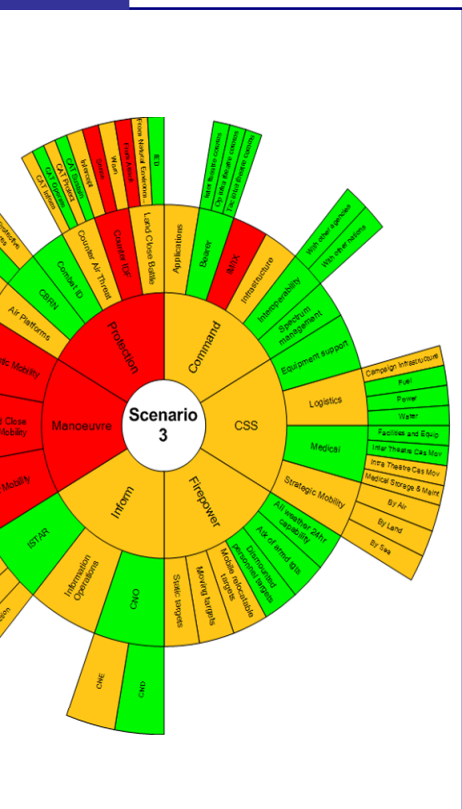
Scenario 1



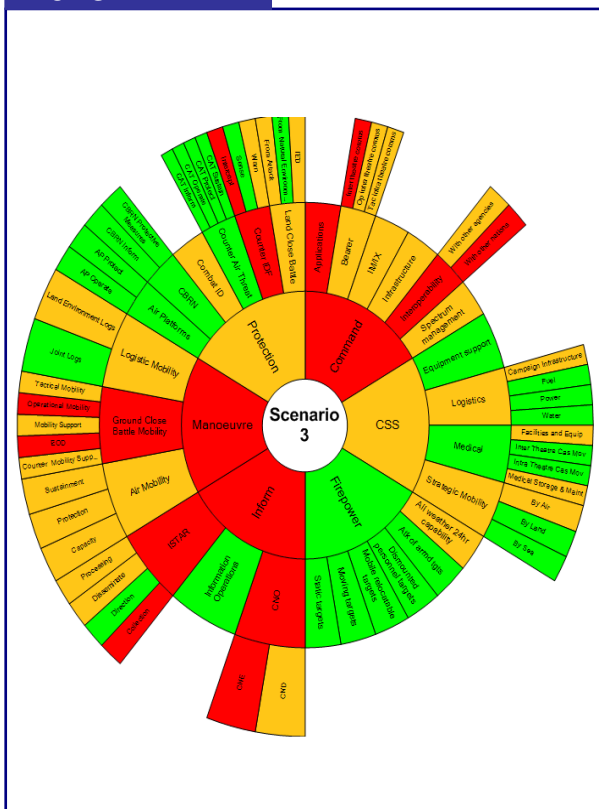
Scenario 2



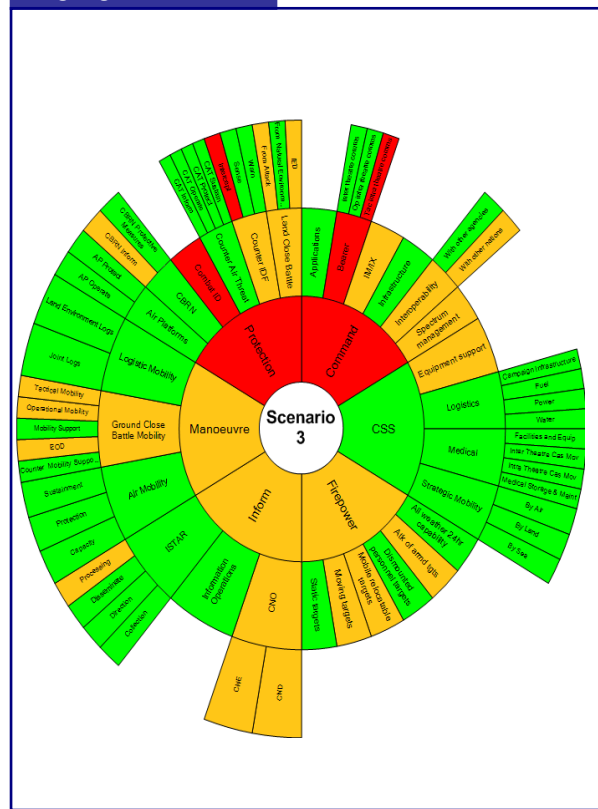
Scenario 3



2015



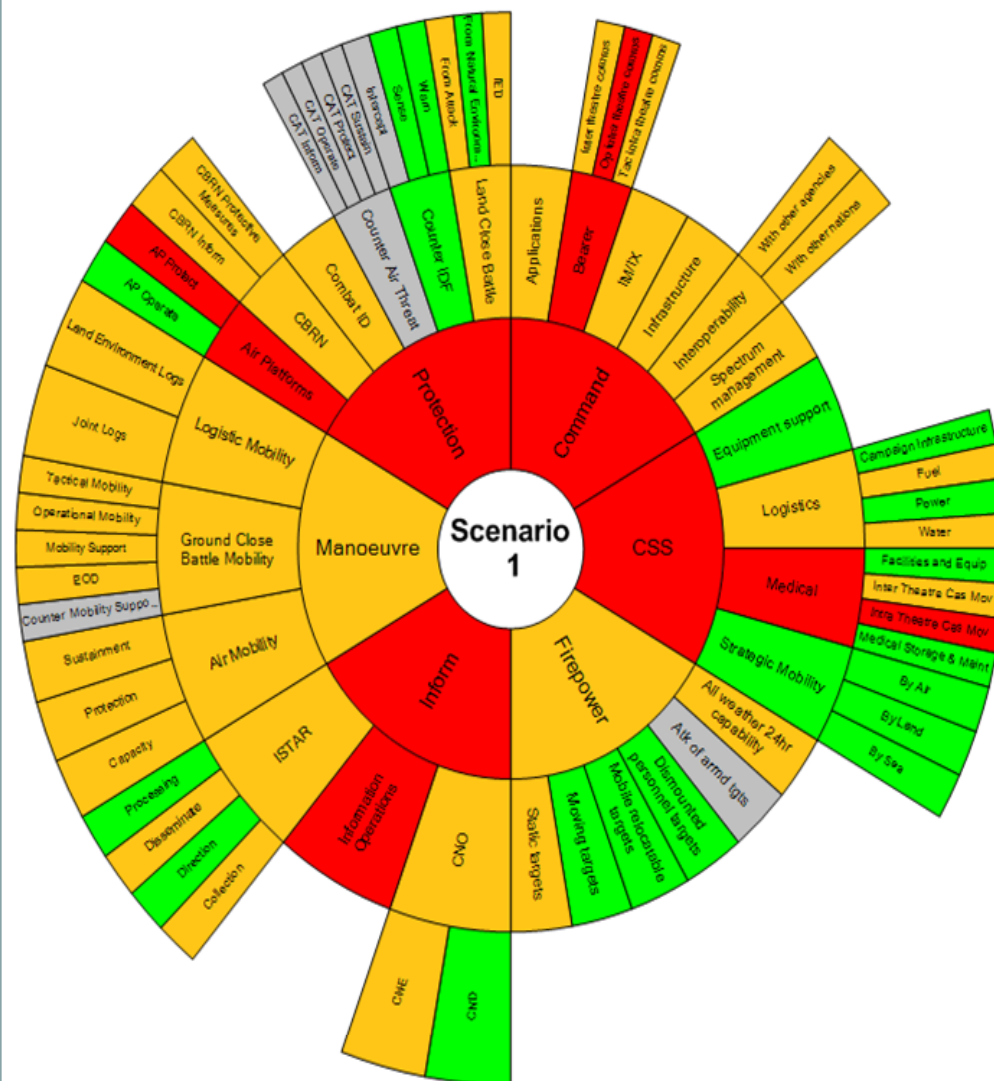
2020



Scenario 1 2011

itions

Taxonomy



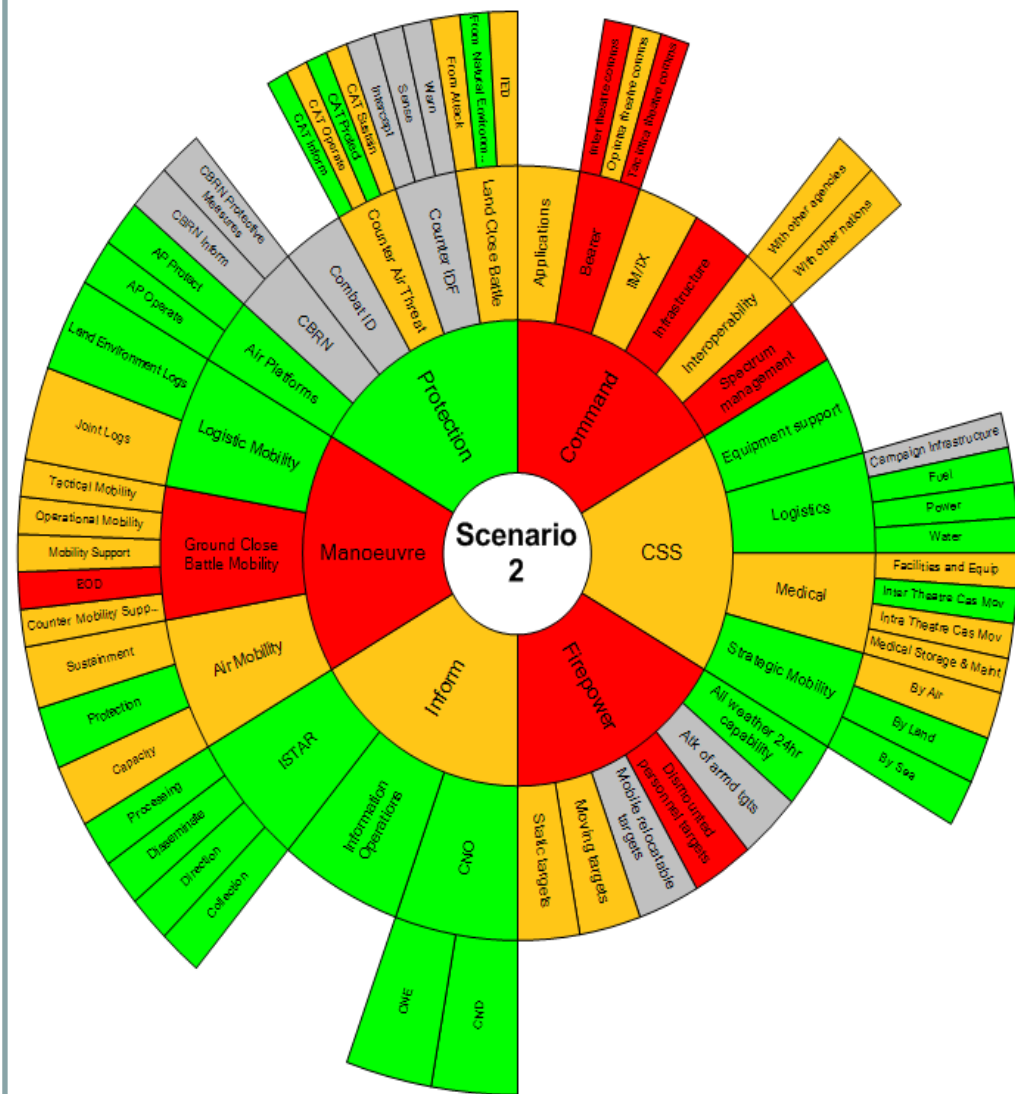
ons

Scenario 2 2011

itions

ons

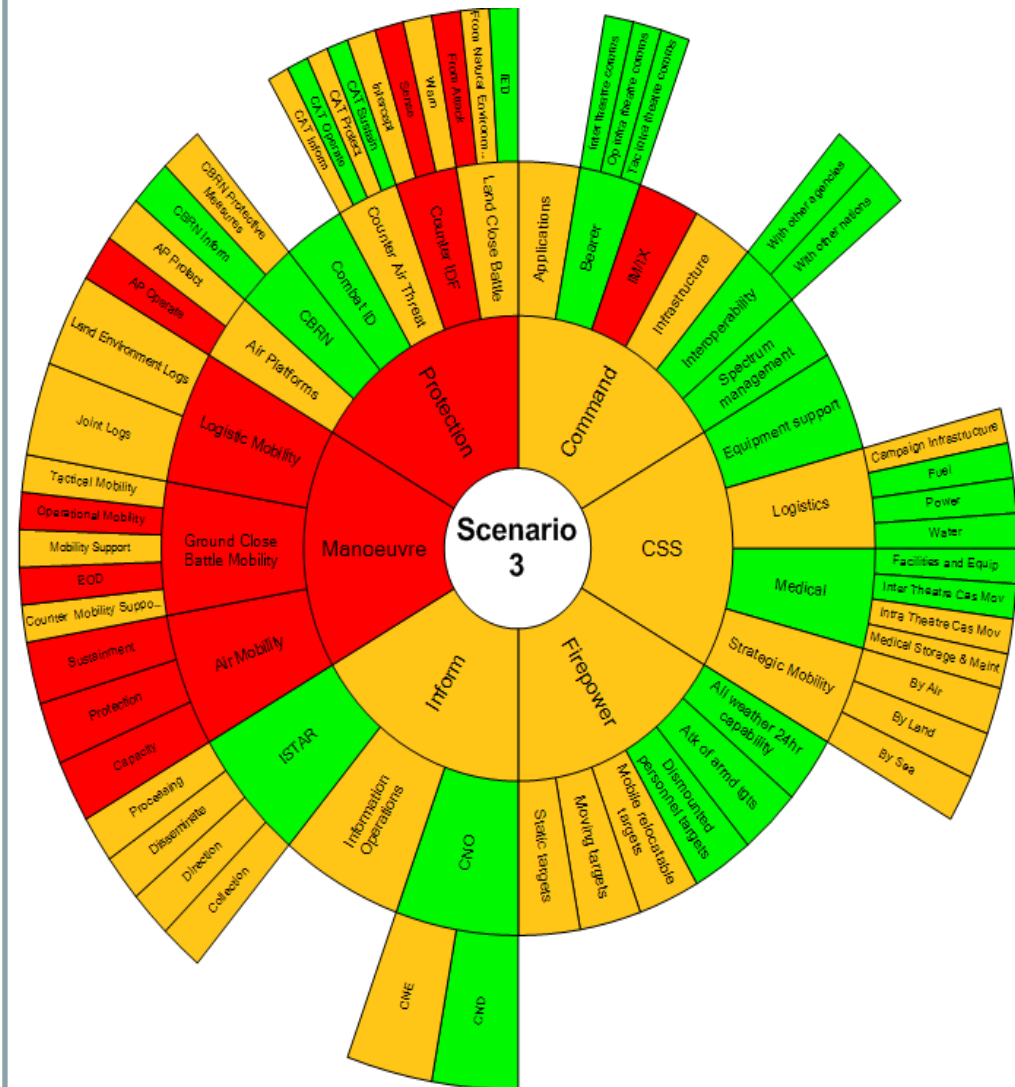
Taxonomy



Scenario 3 2011

tions

Taxonomy

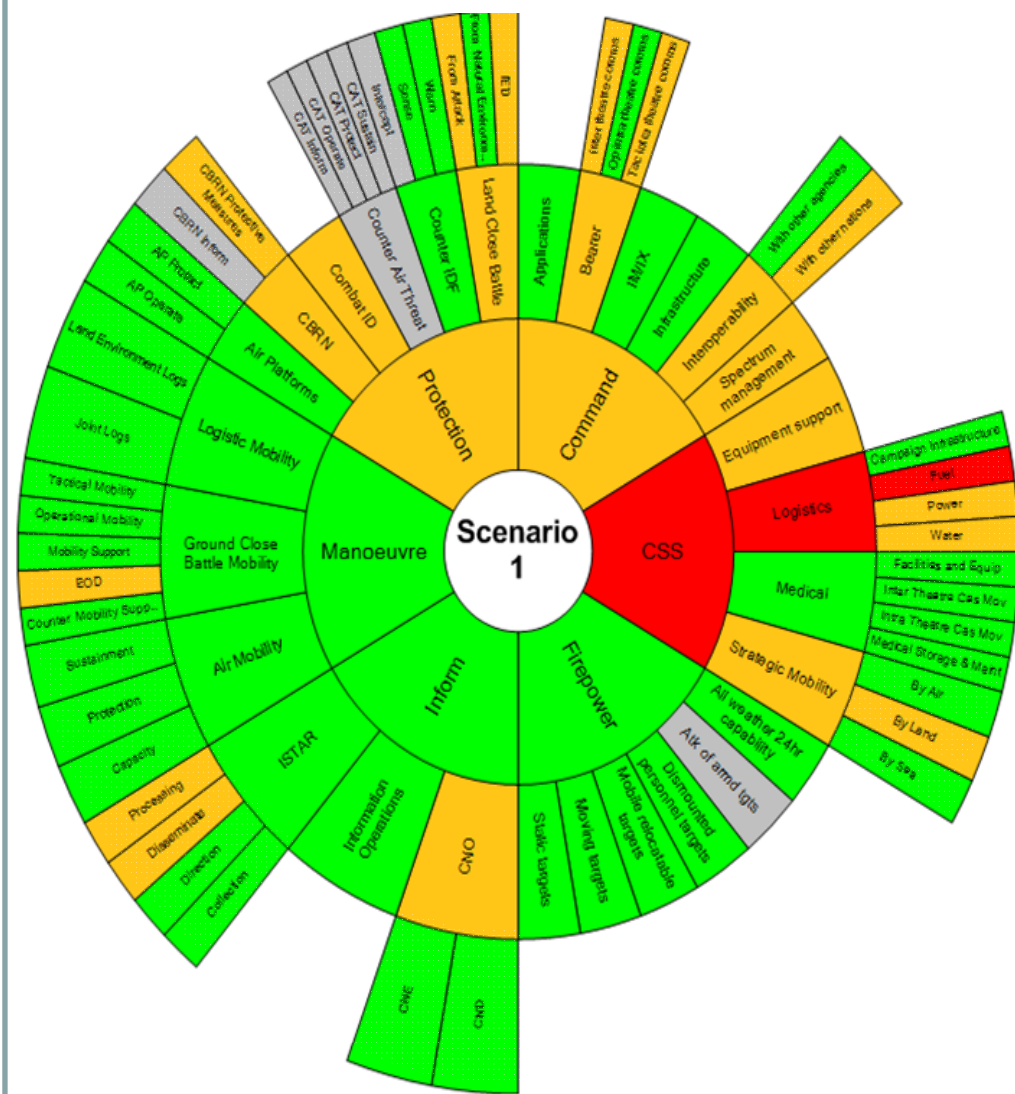


ons

Scenario 1 2015

itions

Taxonomy



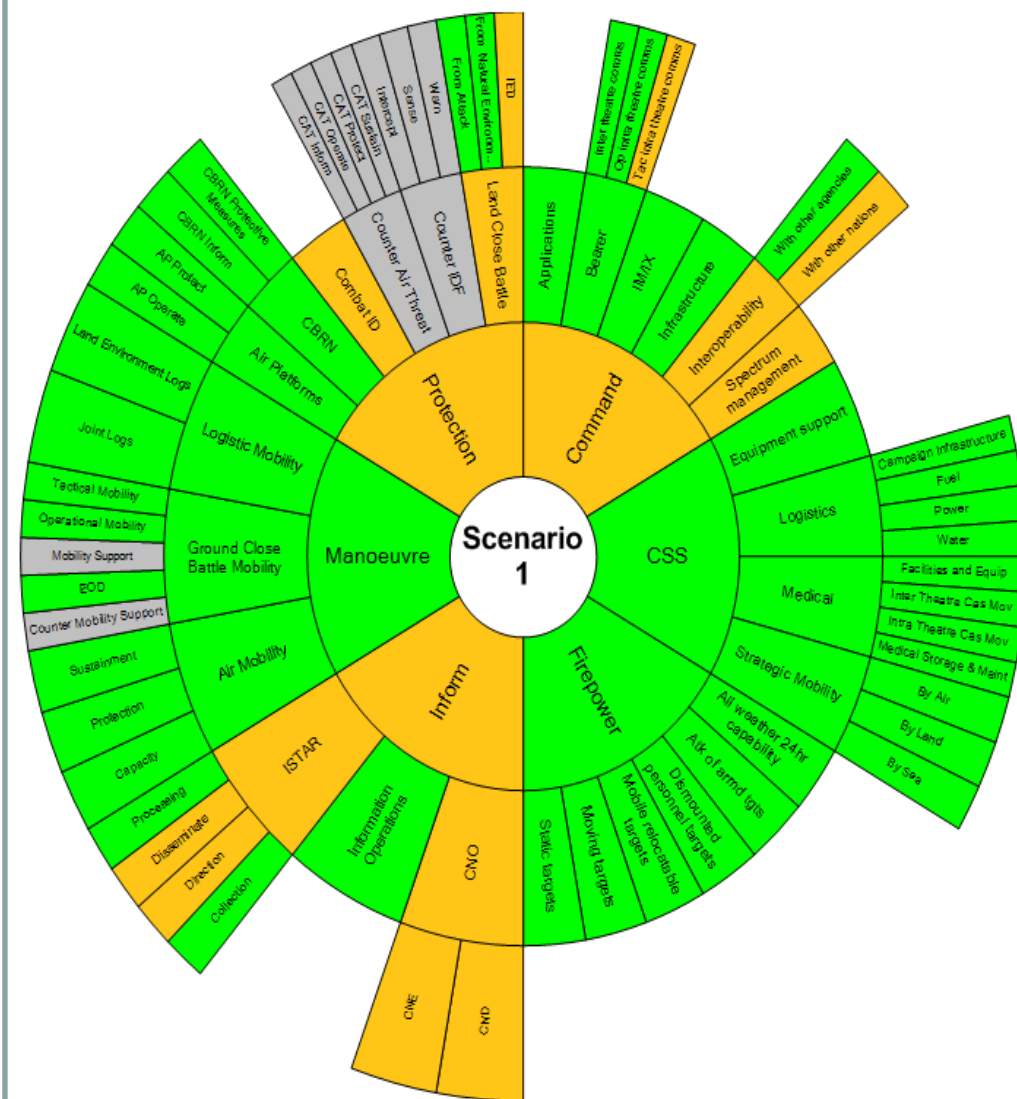
ons

Scenario 1 2020

itions

ons

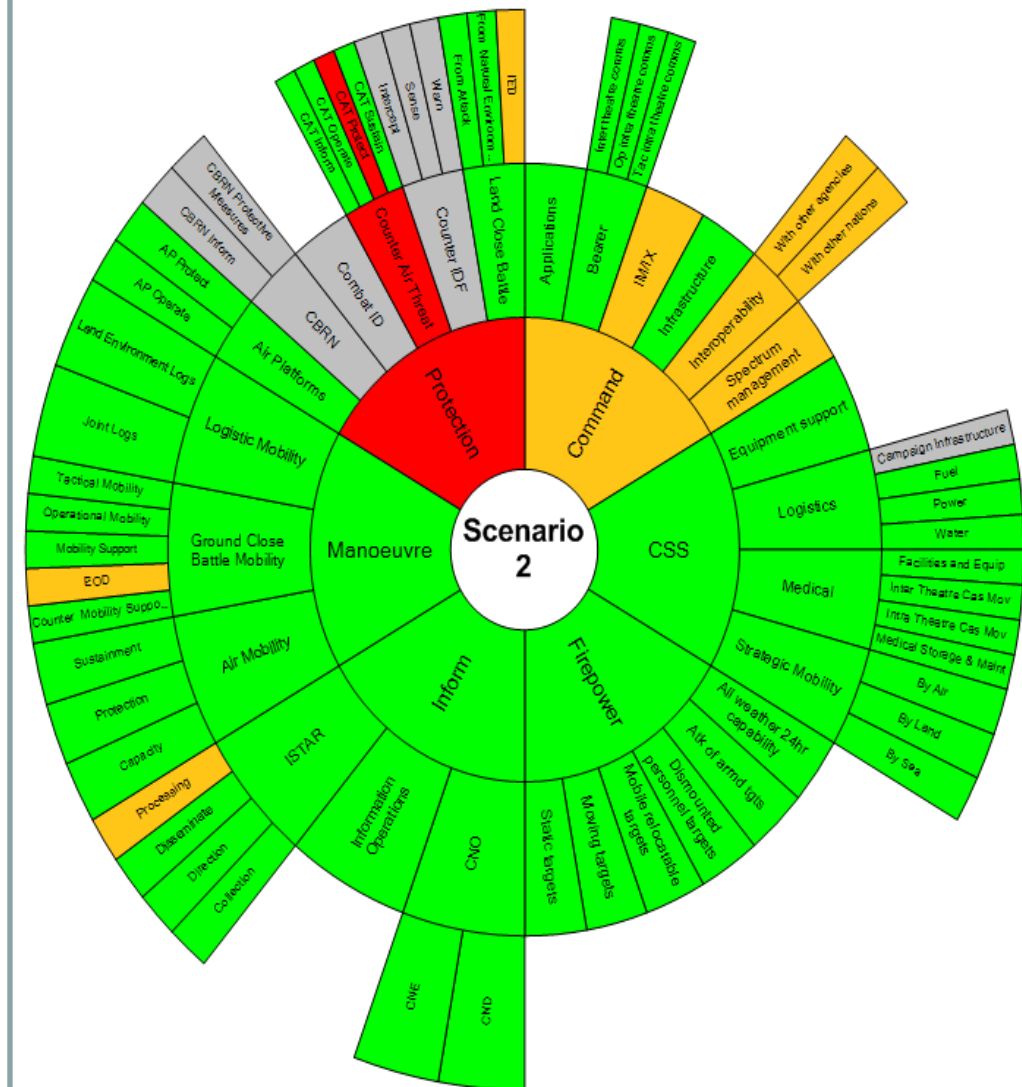
Taxonomy



Scenario 2 2020

itions

Taxonomy



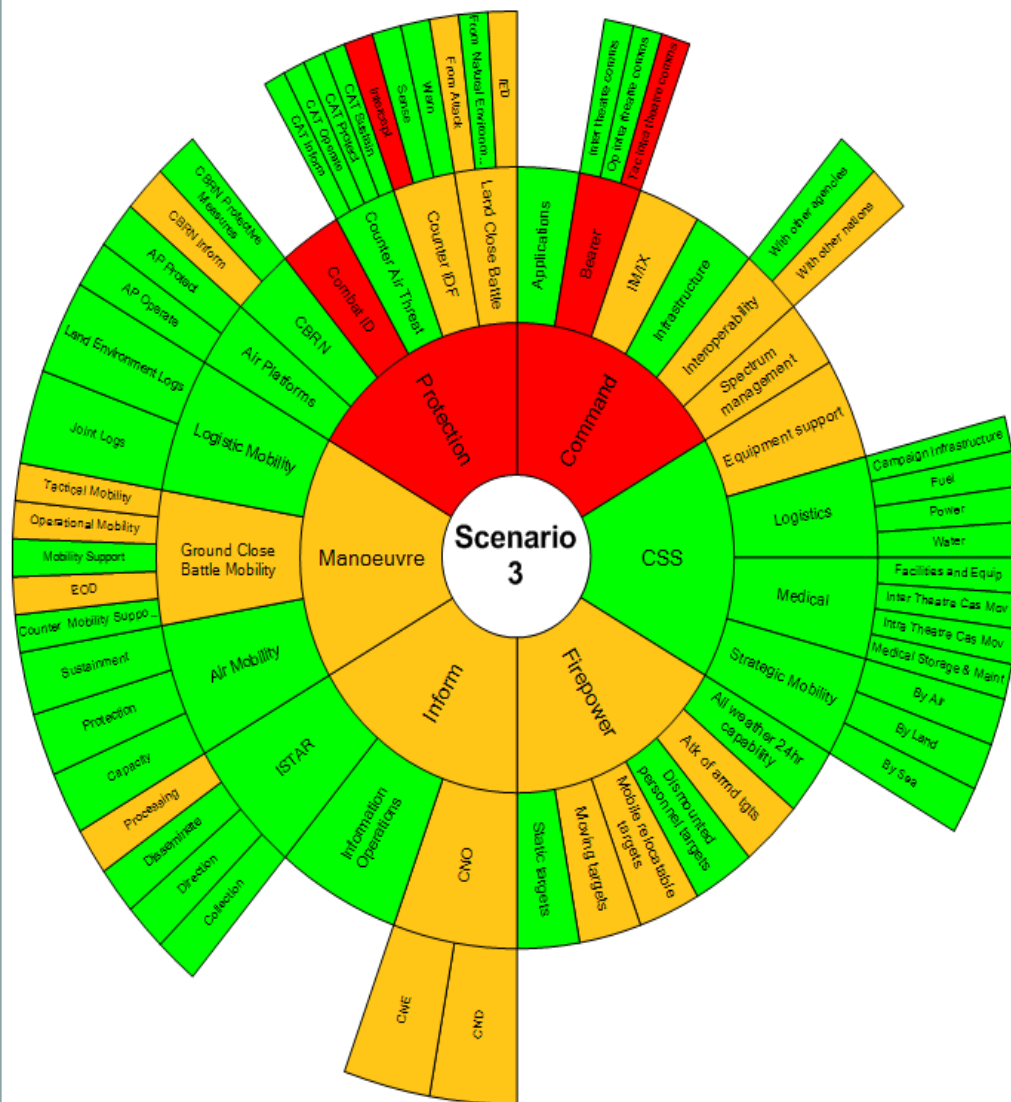
ons

Scenario 3 2020

itions

ons

Taxonomy

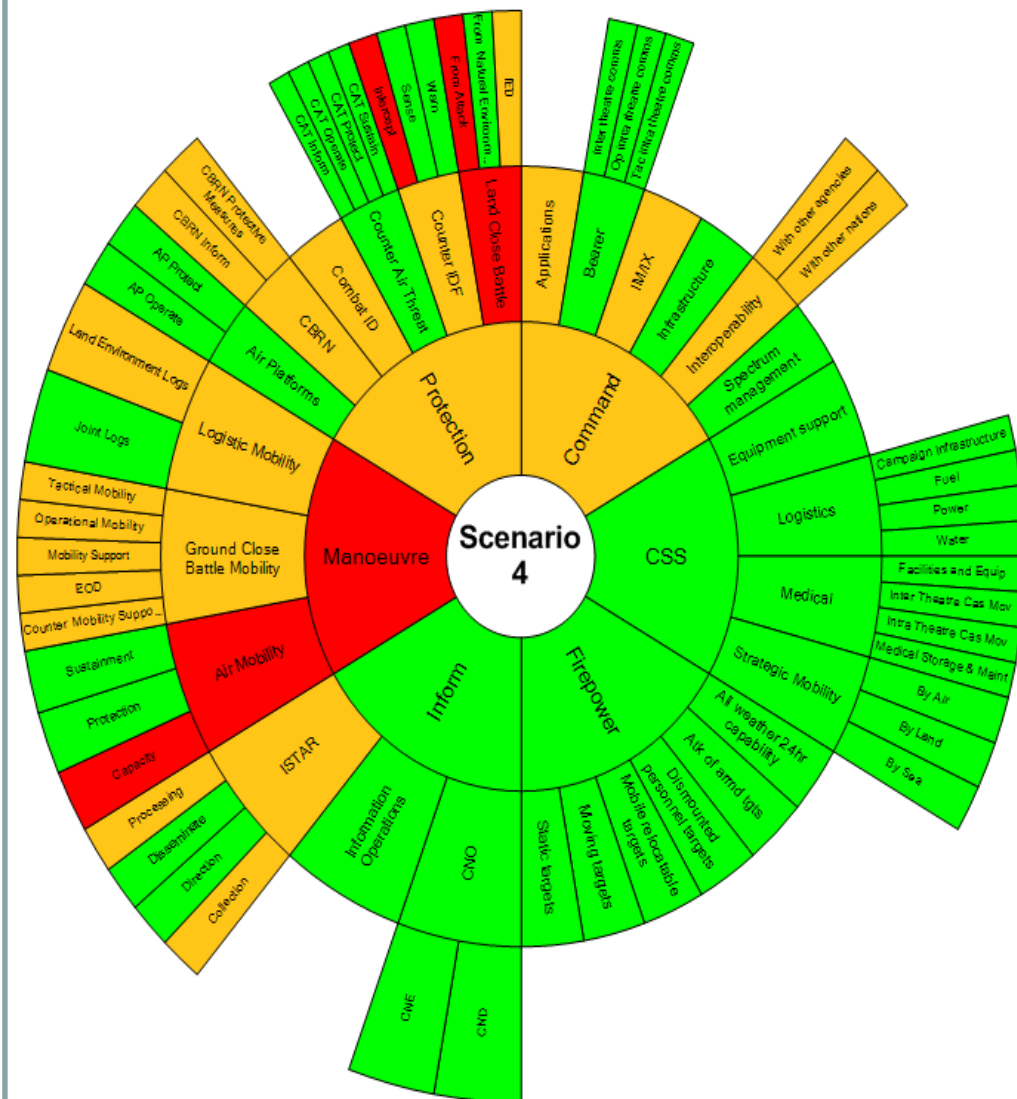


Scenario 4 2020

itions

ons

Taxonomy

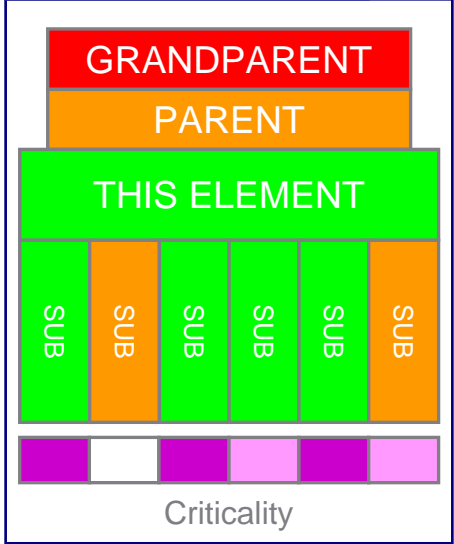


SEGMENT - YEAR - SCENARIO

on

Comments

Hierarchy



Supporting Equipment

Other DLoD Impact

Measure

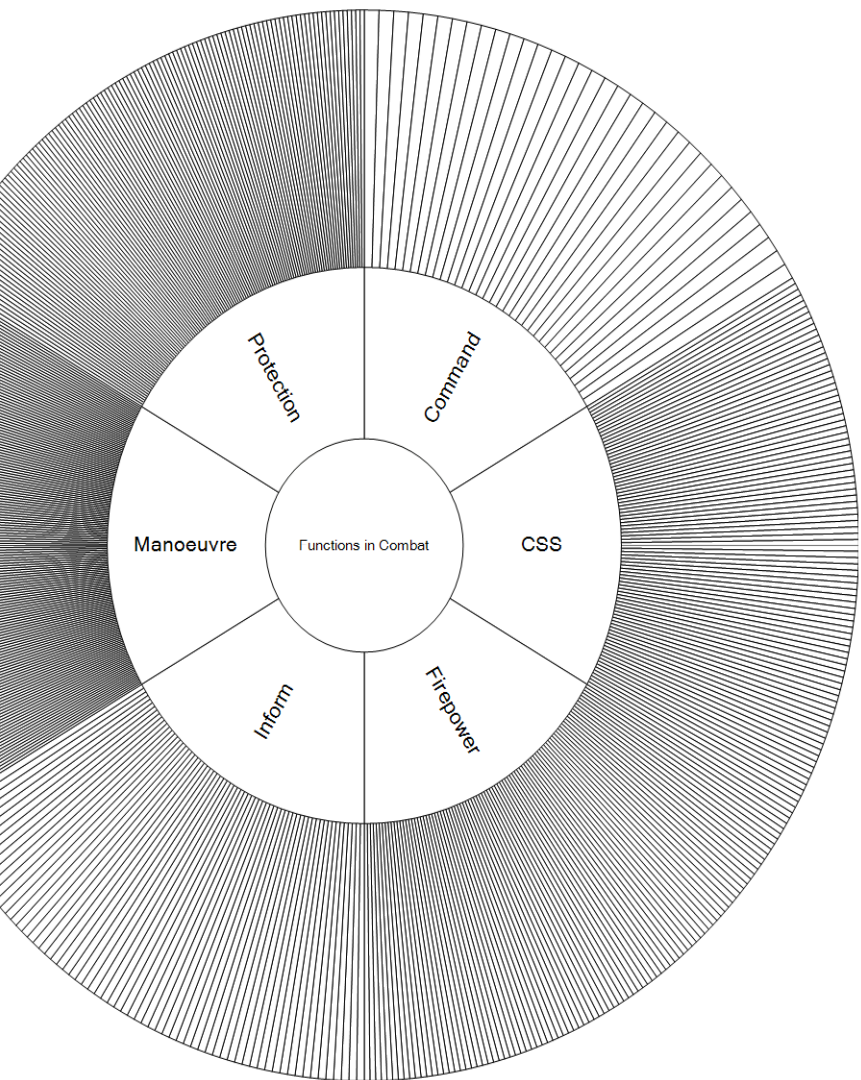
	An over-supply or overmatch in equipment capability that should be addressed by ECAB
	No equipment capability issue/risk impacting Defence outputs
	An equipment capability issue/risk impacting Defence outputs that should be addressed by ECAB
	An equipment capability issue/risk impacting Defence outputs that must be addressed by ECAB
	Not required in this scenario

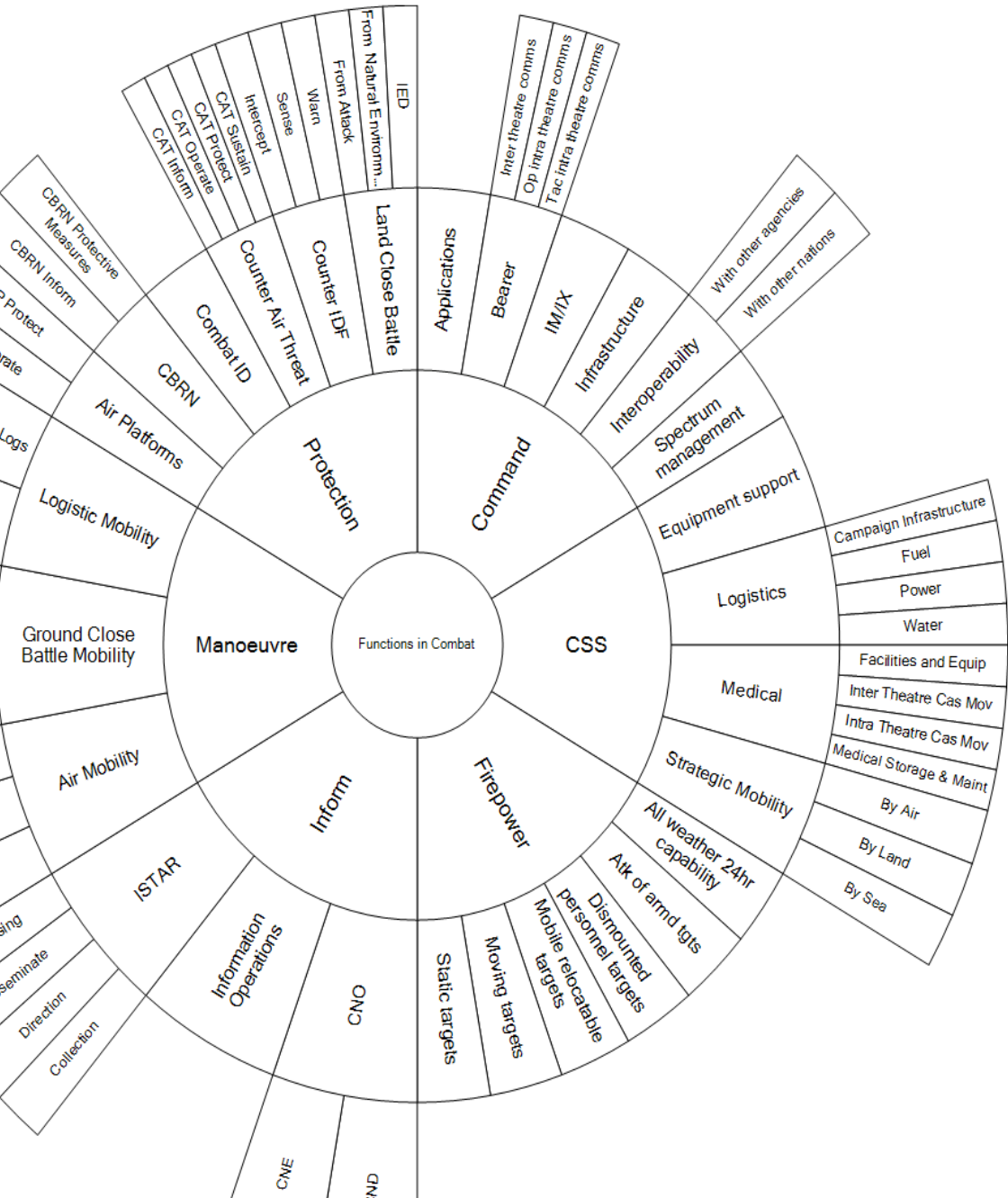
ing Data

Equipment Look

ent

Comments





Key benefits of experimentation - being wiser before
the event

Getting the requirement right

- ▼ Not exhaustive, but test the “art of possible”

Being prepared for change

- ▼ Stuff happens – the more you experiment the lower the risk

Managing Integration begins on day one

- ▼ It’s not something you do at the end

Collaboration up front pays dividends

- ▼ It prepares the supply base

Knowing where your degrees of freedom are

- ▼ And be realistic about using them

...If you want the truth don't expect it to come from a bid

NITENETWORKS

IMPROVING DEFENCE AS THE

MINI

Improving Capability Effectiveness in a Complex Environment

".... experimentation is critical to ensure we deliver what the front line needs. Niteworks provides a unique ability to link fro

.....questions.....

VAdm Paul Lambert, DCDS(Cap)

ES FIRST

Barton MD Niteworks
Whittington CTO Salamander

RTS June 2010

"Niteworks is the only thing
which saves me money"

(Outgoing) DCDS(Cap)
Lt Gen Andrew Figgures