



# **Modeling as an Aid to Robust Tactical Decision-Making**

Gary L. Klein, Mark Pfaff, Jill L. Drury, Jennifer Mathieu,  
John James, and Paula Mahoney

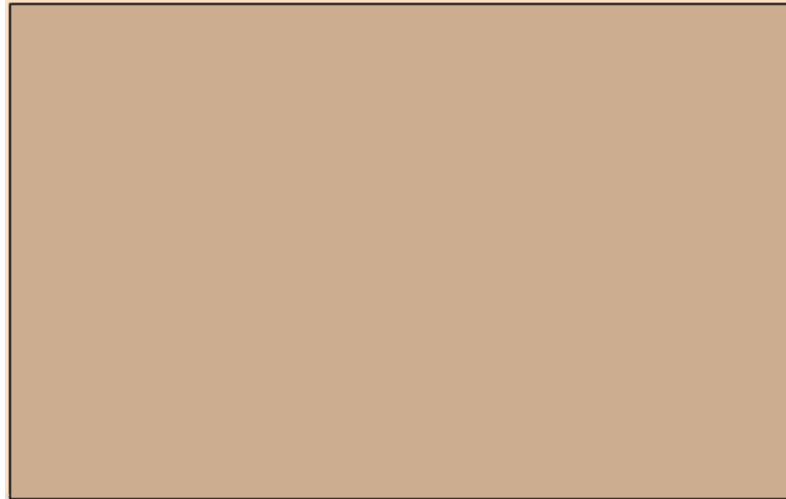
16 June 2009

# Core Idea



[http://www.surfcity-hb.org/images/users/fire/cedar\\_fire3a.jpg](http://www.surfcity-hb.org/images/users/fire/cedar_fire3a.jpg)

**Let emergency responders visualize more futures and save more lives through Robust Decision Making (RDM)**



Photos from Huntington Beach (CA) Fire-rescue; right: [http://www.surfcity-hb.org/images/users/fire/fire\\_rescue.jpg](http://www.surfcity-hb.org/images/users/fire/fire_rescue.jpg)



# Why “robust”? Uncertainty!



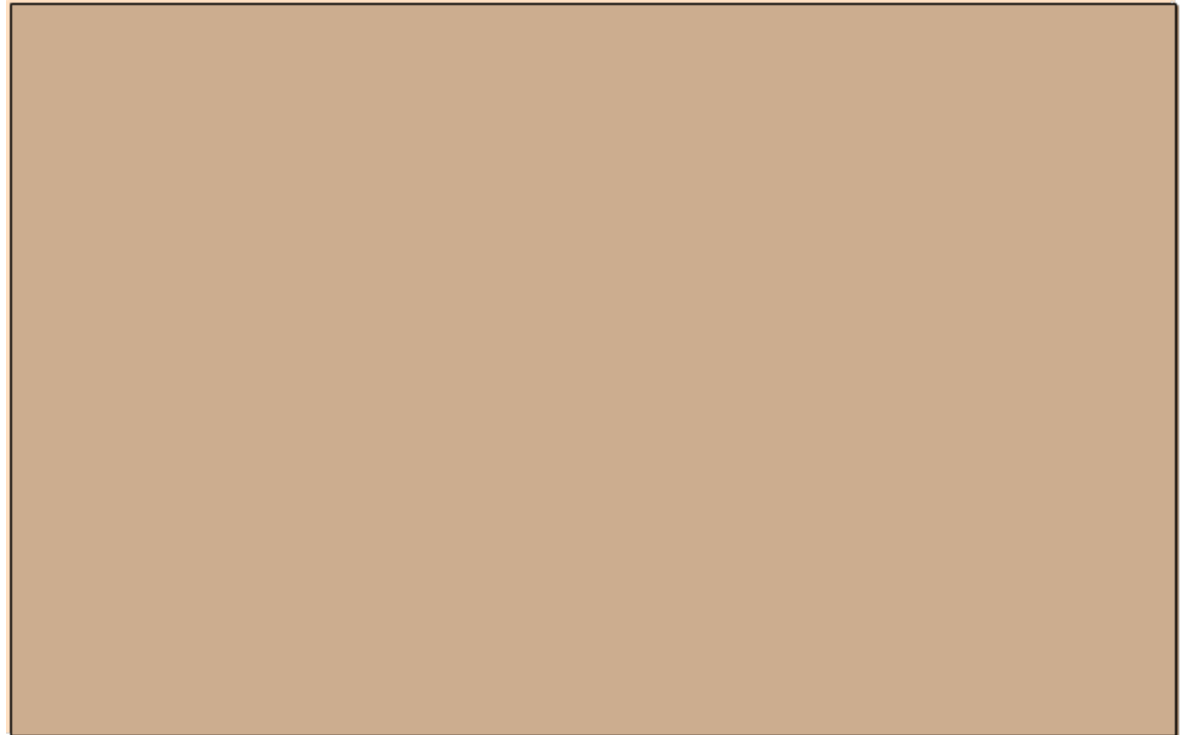
**“Optimal” solutions can be so sensitive to small changes in the environment that they can often be “brittle” choices**



## **Robust**

**Robust solutions may not be the best choice under all conditions but are successful under the broadest swath of plausible futures**

# Robust Decision- Making (RDM) Analysis



- **Simulation model generates plausible futures for each course of action (COA) and calculates range of costs → “option awareness”**
- **Decisions involve choosing the most “robust” COA based on comparing the cost distributions**
- **A COA with a low, tight cost range indicates it is relatively successful even when worst case conditions occur**

# RDM bridges the “Situation Space” and “Decision Space” gap

*Photo: Jill Drury*



- **Situation space consists of the facts**

- ...such as raw sensor data, map-based information, or alerts
- Provides situation awareness

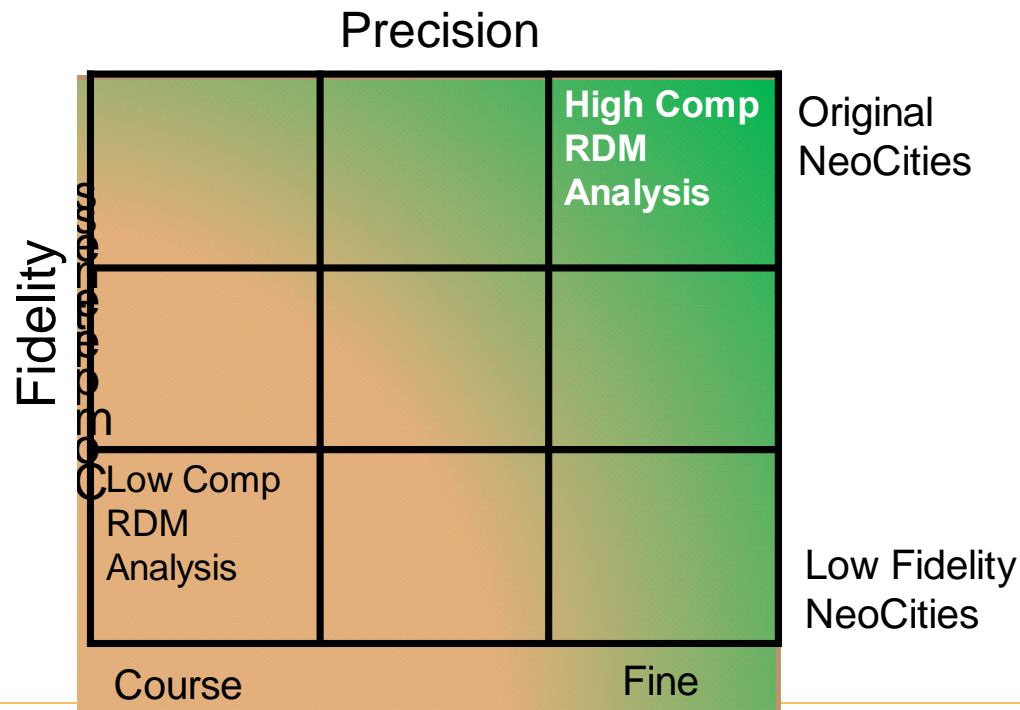
- **Decision space results from analysis of options**

- Models provide bridge to projecting plausible futures
- Provides “option awareness”

# Research approach

To make the modeling faster: more **tactical**

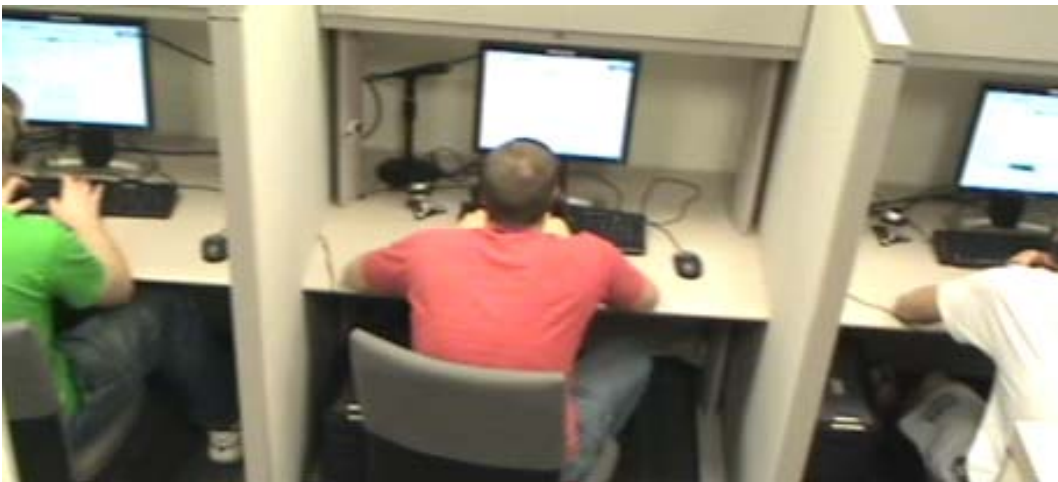
- Develop guidelines for the tradeoff space between fidelity and precision of models to generate RDM displays
- Develop RDM visualizations that enable emergency responders to understand the robustness of any given course of action (COA)
- Perform human-in-the-loop testing for each visualization to assess subjects' decision-making performance



An illustration of the trade space using Penn State U's NeoCITIES model

# *Explore model tradeoff space:* **The NeoCITIES model**

- **Scaled world simulation**
- **Teams of emergency responders allocate resources to events**
- **Algorithmic/time-stepped model**
- **Developed by Penn State U.**



*Photos of NeoCITIES lab courtesy of Penn State*

## *Explore model tradeoff space:* **Metric for comparing decisions**

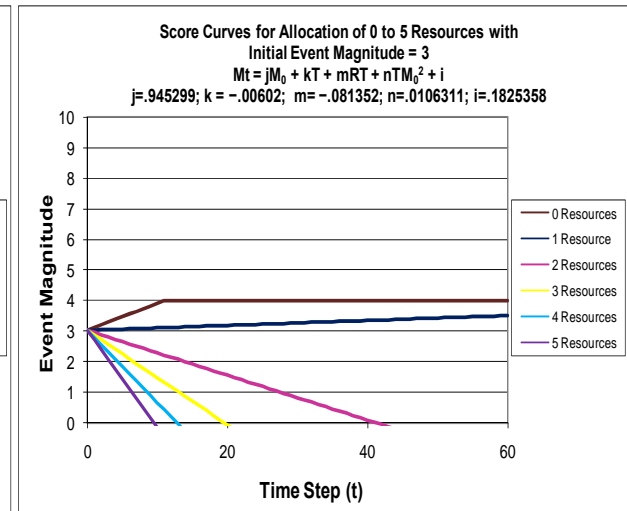
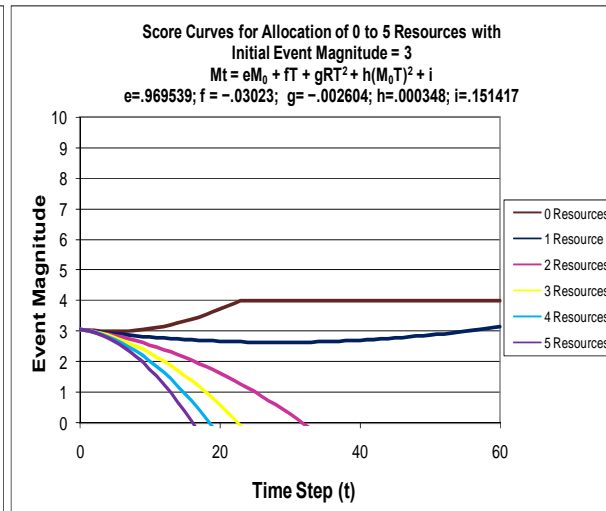
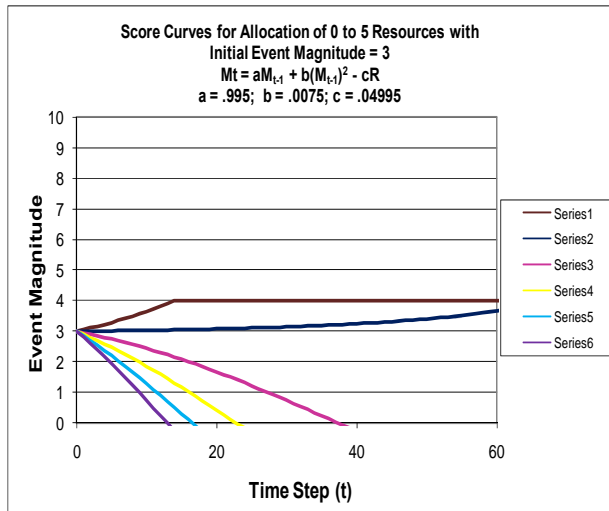
- **The Decision Space construct enables evaluating models in terms of their impact on the RDM analysis**
  - Order of options
  - Distance between options
  - Changes in situations underlying option performance
- **Key to this analysis is developing a “cost” measure for that includes immediate and future consequences**
- **For NeoCITIES, cost components are:**
  - Sending resources for current emergency
  - Injuries/deaths sustained in current emergency
  - Property damage incurred in current emergency
  - Injuries/deaths that resulting from negatively impacting the next emergency (e.g., if insufficient resources remain)
  - Property damage occurring in next emergency



# Explore model tradeoff space

## Cost model fidelity

- “Event magnitude” calculation is central to calculating the measure of costs of each course of action
- We ran models varying fidelity by manipulating the underlying equations that calculate how the magnitude of a simulated event grows and evaluated impact on COAs



Gold Standard  
Incremental non-linear

“Medium” fidelity  
Non-linear regression  
 $R^2 = .87$

“Low” fidelity  
Linear regression  
 $R^2 = .96$

## Explore model tradeoff space

# Sensitivity analysis precision

	Sample Size Factors			
Precision	# Time Steps Sampled	Resources Arrived (R)	Initial Incident Magnitude (M)	# Monte Carlo Runs
High	60 {1, ... 60}	6 {0, 1, ... 5}	16 {1.25, 1.5 ... 4.75}	10K
Medium	12 {5, 10... 60}	6 {0, 1, ... 5}	8 {1.25, 1.75... 4.75}	1K
Low	6 {10, 20... 60}	6 {0, 1, ... 5}	4 {1.25, 2, 3, 4}	100

Where a chosen COA is {0, 1, 2, ..., 5} assigned resources (e.g., fire trucks)

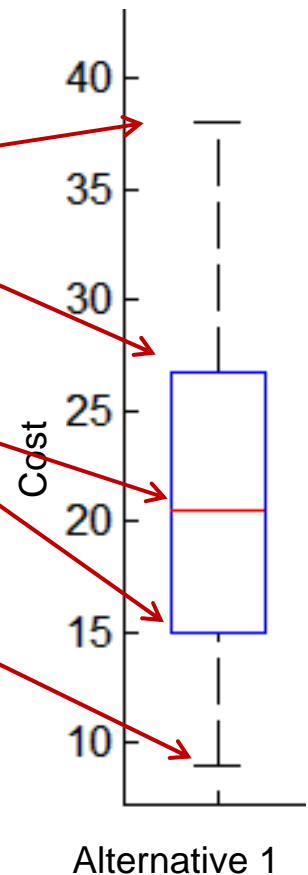
For a given COA, for each simulation run, at each time point:

- **R** = a random sample from a Poisson distribution around the chosen COA
- **M** = a random sample from a Normal distribution around the reported Magnitude

# About RDM visualizations

## Initial visualization

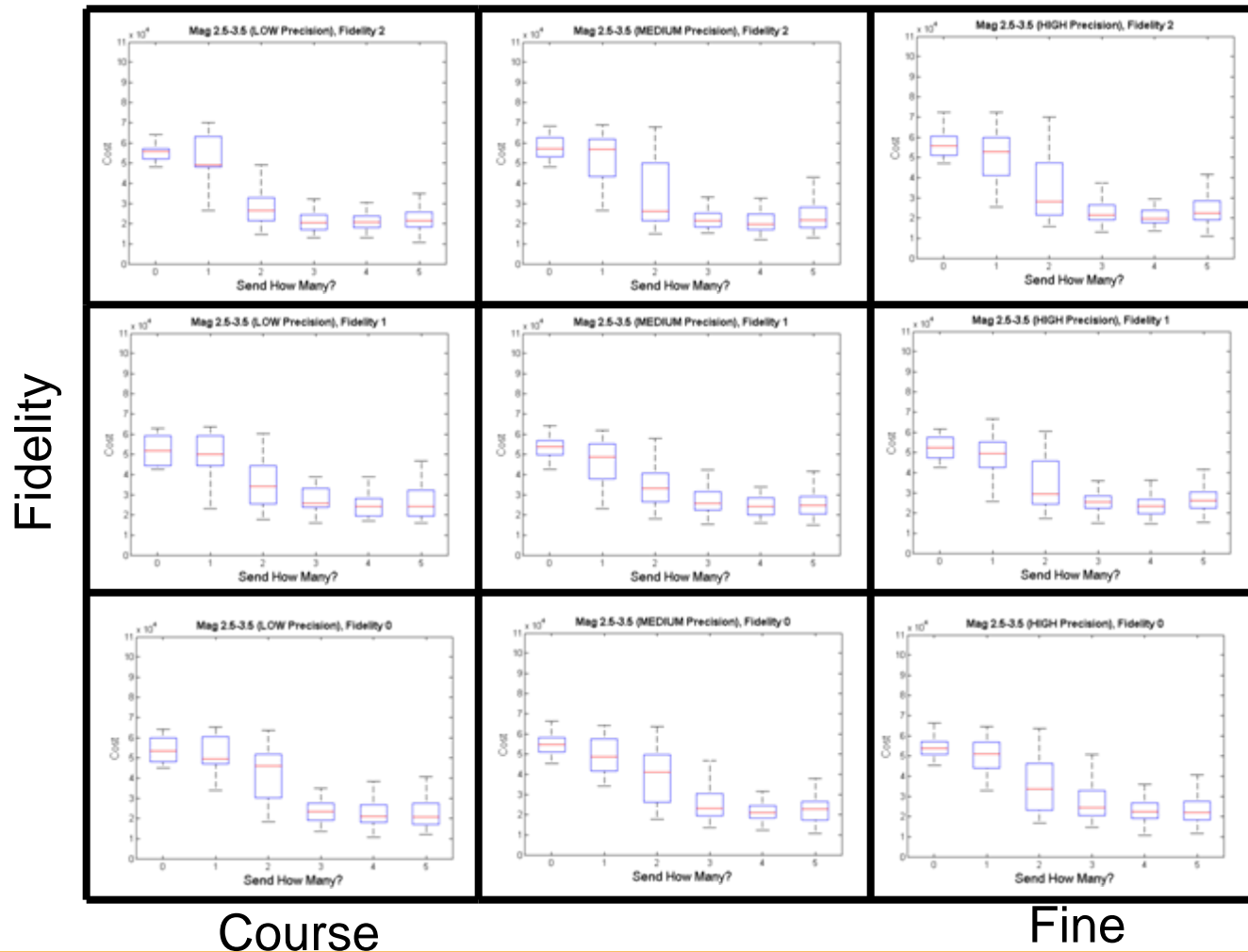
- We are developing multiple ways to show ranges of costs for COAs, but...
- ...starting with Tukey's box plots:
  - The highest cost of all possible futures
  - The cost of 25% of all futures fall between here and the median
  - The median cost (half cost more & half cost less)
  - The cost of 25% of all futures fall between here and the median
  - The lowest cost of a future under this alternative
  - The costs of 50% of all futures fall within the box
- The median cost and cost ranges depend on the likelihood of each possible future and how it will interact with the chosen alternative



# Explore model tradeoff space

## Results: Impact on order, distance, & robustness?

Precision



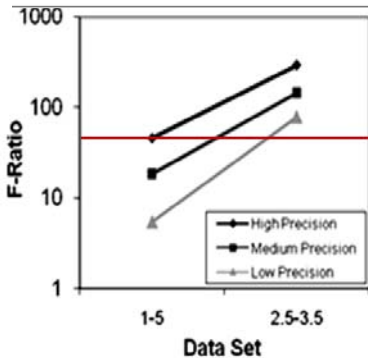
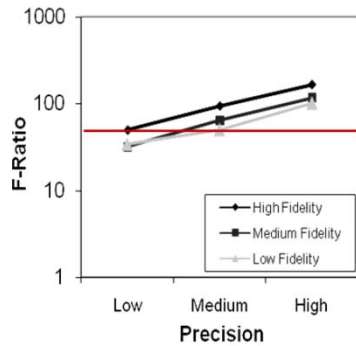
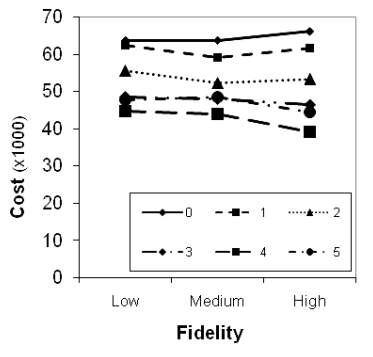
Original  
NeoCities

Low Fidelity  
NeoCities

Course

Fine

# Explore model tradeoff space: Results of NeoCITIES analysis



- Changing fidelity does not change order
- Interaction with precision
  - Precision of the sensitivity analysis has a highly significant impact on the differentiation (F-ratio) among options
  - Fidelity of the cost model also has a statistically significant but smaller impact on differentiation
- Interaction with data ambiguity
  - High precision does better overall
  - All means are statistically different
  - The difference is greatest when the data is more ambiguous
  - All levels of precision do better with less ambiguous data



# Explore model tradeoff space: Disease spread model investigation

Select Courses of Action / Countermeasures

Antiviral Courses (% of Population--1st Wave)  [20]

Social Distancing  No  Town Decision  State Decision

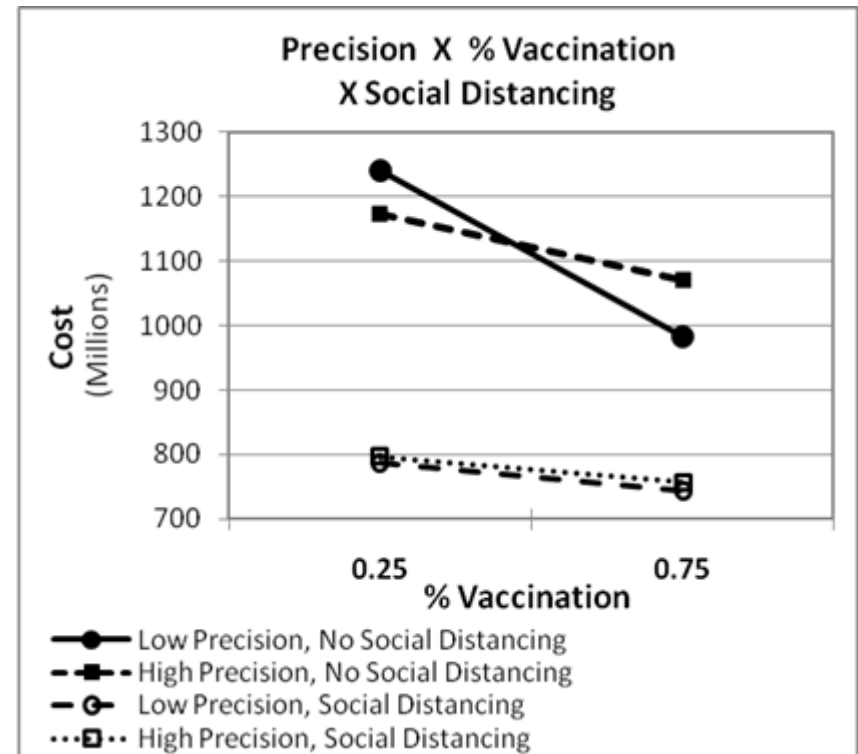
Vaccination (% of Population--2nd Wave)  [50]

Vaccinated Strategy  Daily  Mass

- Ran at 2 levels of precision
- Investigated 4 courses of action
- **2 x 2 x 2 x 2 x 2 full-factorial ANOVA:**
  - Precision: low, high
  - Social distancing: true, false
  - Daily vaccination strategy: true, false
  - Level of vaccination: 25%, 75%
  - Level of antivirals: 10%, 50%

# Explore model tradeoff space: Disease spread model results

- **Three-way interaction between precision, level of vaccination, and social distancing,  $F(1,688) = 4.15$ ,  $p < .05$ ,  $\eta_p^2 = .006$** 
  - Interaction between precision and level of vaccination only occurs when social distancing does not occur
  - Otherwise, there is no apparent difference in the cost predictions of either the high- or low-precision levels
- **Both models lead to same COA conclusions**

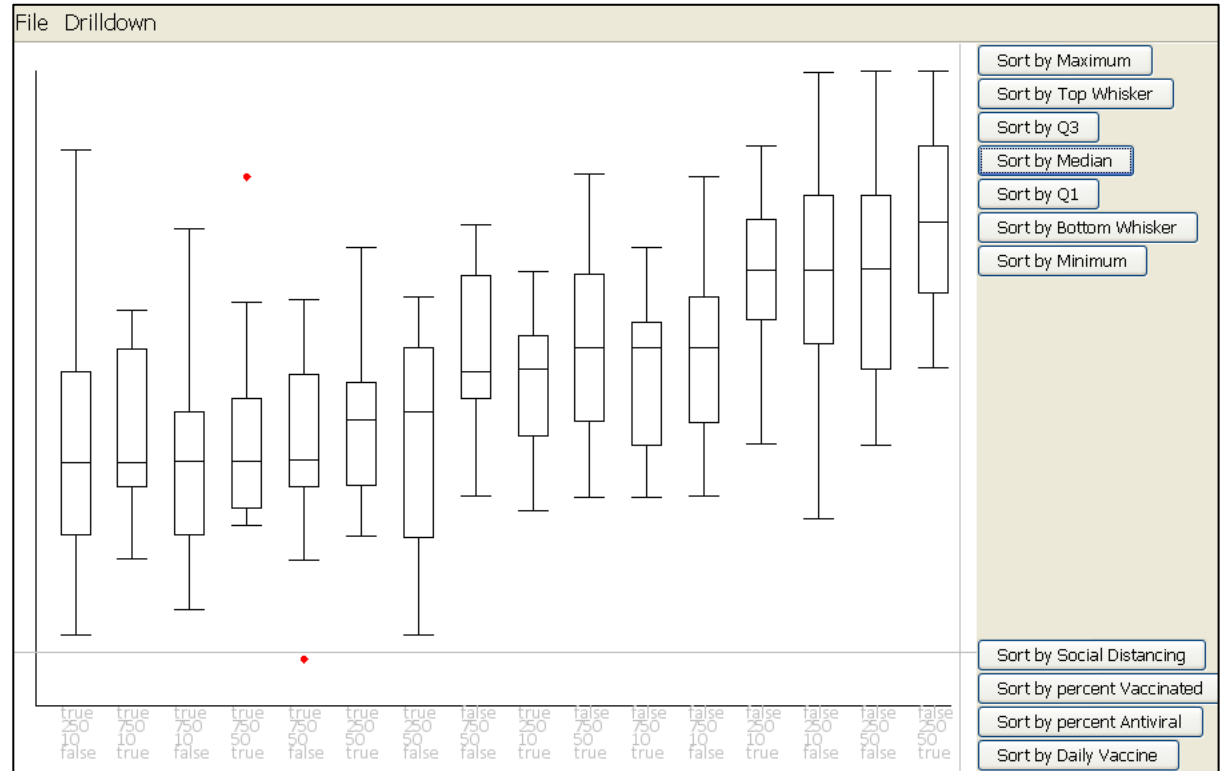




# Develop RDM Visualizations

## A disease spread model results

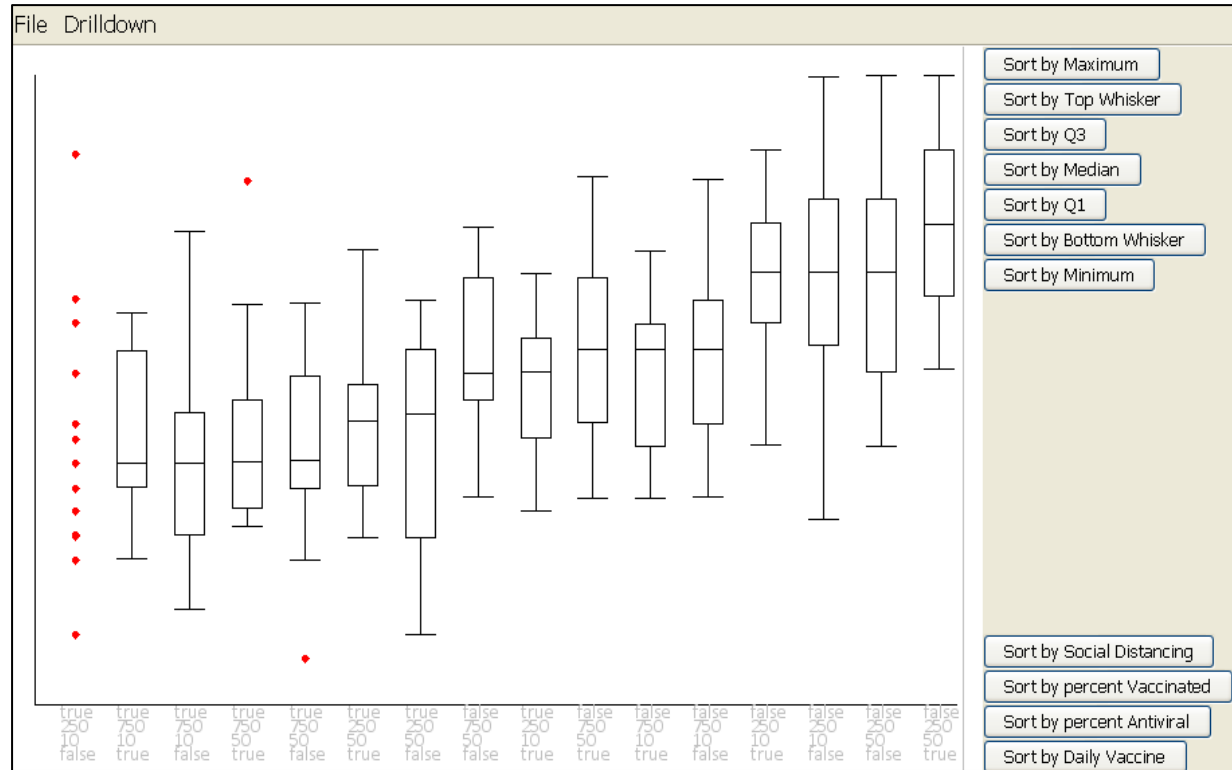
- Social distancing clearly leads to lower cost outcomes
- Conflict apparent between lowest median cost and lowest maximum cost



# Develop RDM Visualizations

## A disease spread model results

- Social distancing clearly leads to lower cost outcomes
- Conflict apparent between lowest median cost and lowest maximum cost
- Drill down enables exploration of underlying conditions
- New COAs can result



# Perform human-in-the-loop testing: The need for principled test scenario generation

Will the wind come up or die down? Will it start raining soon?

- To determine whether our decision aids result in high-quality decisions:
  - Need to test them under a representative sample of challenging decisions
  - Decisions must span the major types of cognitive challenges for a particular domain

*A Huntington Beach (CA) Fire responder surveys the Cedar Fire in 2003. See [http://www.surfcity-hb.org/images/users/fire/cedar\\_fire3a.jpg](http://www.surfcity-hb.org/images/users/fire/cedar_fire3a.jpg)*



# Perform human-in-the-loop testing: Three step process



A Huntington Beach (CA) Fire truck responds to the Santiago wildfire in 2007. See [http://www.surfcity-hb.org/images/users/fire/2007\\_Santiago\\_Fire.JPG](http://www.surfcity-hb.org/images/users/fire/2007_Santiago_Fire.JPG)

1. **Define the decision space**
2. **Determine the cost components, e.g.:**
  - Initial incident magnitude, number of resources used, property damage, injuries/deaths, “extra” future costs due to over-commitment of resources to current incident
3. **Choose conflicting pairs of cost components, e.g.:**
  - A small fire, implying low *property damage*, in a densely inhabited area, which implies high *personal injury*

# *Perform human-in-the-loop testing:* **Test environment**



## *Perform human-in-the-loop testing:* **Validation of scenario generation process**

- **Experiment involved non-ambiguous (control) scenarios and three types of ambiguous scenarios**
- **Participants made decisions significantly faster in non-ambiguous scenarios**
- **All three types of ambiguous scenarios were significantly different from one another**

**Validated that we could develop scenarios in a structured fashion, controlling for types of ambiguity**

# Additional results from human-in-the-loop testing



*Participants interact with the NeoCITIES testbed at Penn State (photo courtesy of PSU)*

- The decision space information did positively impact decisions made using the box-plot decision aid
- Group with the decision space had a higher confidence in decisions than the group with only the situation space
- The decision space group felt they had greater decision support than the situation space group
  - Participants did not appear to have difficulty in understanding or making use of the plots

# Conclusions

- **Systematically examined the impact of reducing the fidelity and precision of mathematical models, and the precision of agent-based models**
  - Led to decreases in computation time for lower fidelity/precision models
  - Resulted in statistically significant changes in the decision space
    - Changes were limited to the distance among the options, but not the ordering of the options
    - Normatively a decision maker should make the same choices under the less computational intense models as under the high fidelity/precision models....
- **Visualizations of RDM result in better, more confident choices**

**More tactical RDM models are possible**