



MINISTRY OF DEFENCE

INTERNATIONAL TECHNOLOGY ALLIANCE IN NETWORK & INFORMATION SCIENCES

CULTURAL SENSEMAKING IN MULTINATIONAL GROUPS: A COMMON GROUND APPROACH

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- Multinational coalition work
 - Crossing communication barriers
- Understanding commander intent
 - Different cultures
 - Teaching cultures?

- Intent
 - Explicit
 - Implicit

- Frictions in multinational groups
 - General solutions
 - Shared understanding is important

- Common ground
 - Grounding
 - Jointly making sense of each other
- Sensemaking
 - Active exploration of the world
 - Individually making sense of the world

- Grounding strategies used for sensemaking
 - Develop more similar mental models
 - Discover differences in mental models
 - Joint action

- Interviews and observation
 - Multinational context
 - Finding strategies?
- Result
 - Teach strategies
 - Facilitate multinational collaborative work